

LUNA2000-(5-30)-NHS0

User Manual

Issue 11
Date 2023-04-15



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About This Document

Purpose

This document describes the LUNA2000 battery (also referred to as product, equipment or energy storage) in terms of its overview, application scenarios, installation and commissioning, system maintenance, and technical specifications. The LUNA2000 battery consists of a LUNA2000-5KW-NHCO power control module and LUNA2000-5-NHE0 battery expansion modules.




Intended Audience



This document is intended for:

- Sales engineers
- System engineers
- Technical support engineers
- End users

Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
	Indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.
	Indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.
	Indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.

Symbol	Description
 NOTICE	Indicates warning information about device or environment security which, if not avoided, could result in equipment damage, data loss, performance deterioration, or unanticipated results. NOTICE is used to address practices not related to personal injury.
 NOTE	Supplements the important information in the main text. NOTE is used to address information not related to personal injury, equipment damage, and environment deterioration.

Change History

Changes between document issues are cumulative. The latest document issue contains all the changes made in earlier issues.

Issue 10 (2023-04-19)

- Updated [1 Safety Information](#).
- Add [8.6 Battery SOH Check](#).
- Add [9 Emergency Handling](#).

Issue 09 (2023-01-16)

- Updated [1 Safety Information](#).

Issue 08 (2022-09-30)

- Updated [7.2 System Power-On](#).

Issue 07 (2022-06-30)

- Updated [3.1 Transportation Requirements](#).
- Updated [8.3 Troubleshooting](#).
- Add [8.5 Storage with Low SOC](#).
- Add [11.4 How Do I Recycle Used Batteries?](#).

Issue 06 (2022-03-01)

- Updated [4 Application Scenarios and Settings](#).

Issue 05 (2022-01-20)

- Updated [1 Safety Information](#).
- Updated [5.3 Determining the Installation Position](#).

Issue 04 (2021-08-17)

- Updated [1 Safety Information](#).
- Updated [10.2 LUNA2000 battery system specifications](#).

Issue 03 (2021-07-10)

- Updated [5.4.1 Floor-Mounted Installation](#).
- Updated [8.2 Routine Maintenance](#).
- Updated [10.2 LUNA2000 battery system specifications](#).

Issue 02 (2021-05-30)

- Updated [1 Safety Information](#).
- Updated [6.3 External Electrical Connections of the Battery](#).

Issue 01 (2021-03-04)

This issue is the first official release.

Contents

About This Document.....	ii
1 Safety Information.....	1
1.1 Personal Safety.....	2
1.2 Electrical Safety.....	4
1.3 Environment Requirements.....	8
1.4 Mechanical Safety.....	11
1.5 Battery Safety.....	15
2 Product Introduction.....	21
2.1 Overview.....	21
2.2 Appearance.....	24
2.3 Label Description.....	26
2.4 Features.....	28
2.5 Working Mode.....	29
3 Transportation and Storage.....	31
3.1 Transportation Requirements.....	31
3.2 Storage Requirements.....	33
4 Application Scenarios and Settings.....	35
4.1 TOU (Time of Use) Mode.....	35
4.2 Green Mode.....	35
4.3 Disaster Prevention Measures (Battery Settings).....	36
5 System Installation.....	37
5.1 Checking Before the Installation.....	38
5.2 Preparing Tools and Instruments.....	39
5.3 Determining the Installation Position.....	41
5.4 Equipment Installation.....	42
5.4.1 Floor-Mounted Installation.....	42
5.4.2 Wall-Mounted Installation.....	46
6 Electrical Connection.....	50
6.1 Preparing Cables.....	52
6.2 Internal Electrical Connections of the Battery.....	53
6.2.1 Installing an Internal Ground Cable.....	53

6.2.2 Installing Internal DC Terminals.....	54
6.2.3 Connecting Internal Signal Cables.....	56
6.3 External Electrical Connections of the Battery.....	57
6.3.1 Installing a PE Cable.....	62
6.3.2 Installing DC Input Power Cables.....	64
6.3.3 Installing a Signal Cable.....	65
6.4 (Optional) Cascading Batteries.....	68
6.5 Installing the Cover.....	70
7 System Commissioning.....	72
7.1 Verification Before Power-On.....	72
7.2 System Power-On.....	73
7.3 Battery Commissioning.....	74
7.3.1 Device Commissioning (FusionSolar App) (Recommended).....	75
7.3.2 Battery Maintenance and Upgrade.....	75
8 System Maintenance.....	79
8.1 System Power-Off.....	80
8.2 Routine Maintenance.....	80
8.3 Troubleshooting.....	81
8.4 Battery Storage and Recharge.....	89
8.5 Storage with Low SOC.....	92
8.6 Battery SOH Check.....	93
9 Emergency Handling.....	96
10 Technical Specifications.....	101
10.1 LUNA2000-5KW-NHCO.....	101
10.2 LUNA2000 battery system specifications.....	102
11 FAQ.....	104
11.1 How Do I Replace a Fuse?.....	104
11.2 SOC Change Description.....	106
11.3 Checking Cable Connection when the Battery Fails to Be Upgraded.....	106
11.4 How Do I Recycle Used Batteries?.....	106
A After-sales Service.....	108
B Acronyms and Abbreviations.....	109

1 Safety Information

Statement

Before transporting, storing, installing, operating, using, and/or maintaining the equipment, read this document, strictly follow the instructions provided herein, and follow all the safety instructions on the equipment and in this document. In this document, "equipment" refers to the products, software, components, spare parts, and/or services related to this document; "the Company" refers to the manufacturer (producer), seller, and/or service provider of the equipment; "you" refers to the entity that transports, stores, installs, operates, uses, and/or maintains the equipment.

The **Danger, Warning, Caution, and Notice** statements described in this document do not cover all the safety precautions. You also need to comply with relevant international, national, or regional standards and industry practices. **The Company shall not be liable for any consequences that may arise due to violations of safety requirements or safety standards concerning the design, production, and usage of the equipment.**

The equipment should be used in an environment that meets the design specifications. Otherwise, the equipment may be faulty, malfunctioning, or damaged, which is not covered under the warranty. The Company shall not be liable for any property loss, personal injury, or even death caused thereby.

Comply with applicable laws, regulations, standards, and specifications during transportation, storage, installation, operation, use, and maintenance.

Do not perform reverse engineering, decompilation, disassembly, adaptation, implantation, or other derivative operations on the equipment software. Do not study the internal implementation logic of the equipment, obtain the source code of the equipment software, violate intellectual property rights, or disclose any of the performance test results of the equipment software.

The Company shall not be liable for any of the following circumstances or their consequences:

- The equipment is damaged due to force majeure such as earthquakes, floods, volcanic eruptions, debris flows, lightning strikes, fires, wars, armed conflicts, typhoons, hurricanes, tornadoes, and other extreme weather conditions.
- The equipment is operated beyond the conditions specified in this document.

- The equipment is installed or used in environments that do not comply with international, national, or regional standards.
- The equipment is installed or used by unqualified personnel.
- You fail to follow the operation instructions and safety precautions on the product and in the document.
- You remove or modify the product or modify the software code without authorization.
- You or a third party authorized by you cause the equipment damage during transportation.
- The equipment is damaged due to storage conditions that do not meet the requirements specified in the product document.
- You fail to prepare materials and tools that comply with local laws, regulations, and related standards.
- The equipment is damaged due to your or a third party's negligence, intentional breach, gross negligence, or improper operations, or other reasons not related to the Company.

1.1 Personal Safety

 **DANGER**

Ensure that power is off during installation. Do not install or remove a cable with power on. Transient contact between the core of the cable and the conductor will cause electric arcs, sparks, fire, or explosion, which may result in personal injury.

 **DANGER**

Non-standard and improper operations on the energized equipment may cause fire, electric shocks, or explosion, resulting in property damage, personal injury, or even death.

 **DANGER**

Before operations, remove conductive objects such as watches, bracelets, bangles, rings, and necklaces to prevent electric shocks.

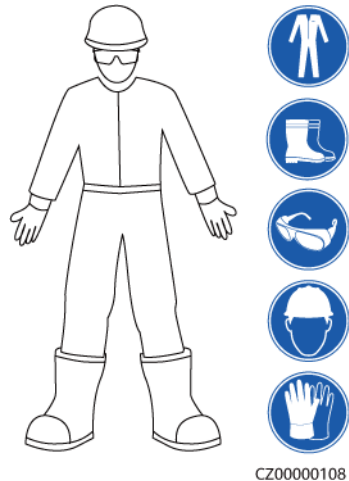
 **DANGER**

During operations, use dedicated insulated tools to prevent electric shocks or short circuits. The dielectric withstanding voltage level must comply with local laws, regulations, standards, and specifications.

⚠ DANGER

During operations, wear personal protective equipment such as protective clothing, insulated shoes, goggles, safety helmets, and insulated gloves.

Figure 1-1 Personal protective equipment



General Requirements

- Do not stop protective devices. Pay attention to the warnings, cautions, and related precautionary measures in this document and on the equipment.
- If there is a likelihood of personal injury or equipment damage during operations, immediately stop, report the case to the supervisor, and take feasible protective measures.
- Do not power on the equipment before it is installed or confirmed by professionals.
- Do not touch the power supply equipment directly or with conductors such as damp objects. Before touching any conductor surface or terminal, measure the voltage at the contact point to ensure that there is no risk of electric shock.
- Do not touch operating equipment because the enclosure is hot.
- In the case of a fire, immediately leave the building or the equipment area and activate the fire alarm or call emergency services. Do not enter the affected building or equipment area under any circumstances.

Personnel Requirements

- Only professionals and trained personnel are allowed to operate the equipment.
 - Professionals: personnel who are familiar with the working principles and structure of the equipment, trained or experienced in equipment operations and are clear of the sources and degree of various potential hazards in equipment installation, operation, maintenance
 - Trained personnel: personnel who are trained in technology and safety, have required experience, are aware of possible hazards on themselves in

certain operations, and are able to take protective measures to minimize the hazards on themselves and other people

- Personnel who plan to install or maintain the equipment must receive adequate training, be able to correctly perform all operations, and understand all necessary safety precautions and local relevant standards.
- Only qualified professionals or trained personnel are allowed to install, operate, and maintain the equipment.
- Only qualified professionals are allowed to remove safety facilities and inspect the equipment.
- Personnel who will perform special tasks such as electrical operations, working at heights, and operations of special equipment must possess the required local qualifications.
- Only authorized professionals are allowed to replace the equipment or components (including software).
- Only personnel who need to work on the equipment are allowed to access the equipment.

1.2 Electrical Safety

 **DANGER**

Before connecting cables, ensure that the equipment is intact. Otherwise, electric shocks or fire may occur.

 **DANGER**

Non-standard and improper operations may result in fire or electric shocks.

 **DANGER**

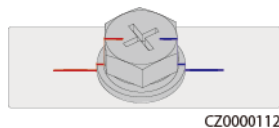
Prevent foreign matter from entering the equipment during operations. Otherwise, equipment damage, load power derating, power failure, or personal injury may occur.

 **WARNING**

For the equipment that needs to be grounded, install the ground cable first when installing the equipment and remove the ground cable last when removing the equipment.

General Requirements

- Follow the procedures described in the document for installation, operation, and maintenance. Do not reconstruct or alter the equipment, add components, or change the installation sequence without permission.
- Obtain approval from the national or local electric utility company before connecting the equipment to the grid.
- Observe the power plant safety regulations, such as the operation and work ticket mechanisms.
- Install temporary fences or warning ropes and hang "No Entry" signs around the operation area to keep unauthorized personnel away from the area.
- Before installing or removing power cables, turn off the switches of the equipment and its upstream and downstream switches.
- If any liquid is detected inside the equipment, disconnect the power supply immediately and do not use the equipment.
- Before performing operations on the equipment, check that all tools meet the requirements and record the tools. After the operations are complete, collect all of the tools to prevent them from being left inside the equipment.
- Before installing power cables, check that cable labels are correct and cable terminals are insulated.
- When installing the equipment, use a torque tool of a proper measurement range to tighten the screws. When using a wrench to tighten the screws, ensure that the wrench does not tilt and the torque error does not exceed 10% of the specified value.
- Ensure that bolts are tightened with a torque tool and marked in red and blue after double-check. Installation personnel mark tightened bolts in blue. Quality inspection personnel confirm that the bolts are tightened and then mark them in red. (The marks should cross the edges of the bolts.)



- After the installation is complete, ensure that protective cases, insulation tubes, and other necessary items for all electrical components are in position to avoid electric shocks.
- If the equipment has multiple inputs, disconnect all the inputs before operating the equipment.
- Before maintaining a downstream electrical or power distribution device, turn off the output switch on the power supply equipment.
- During equipment maintenance, attach "Do not switch on" labels near the upstream and downstream switches or circuit breakers as well as warning signs to prevent accidental connection. The equipment can be powered on only after troubleshooting is complete.
- If fault diagnosis and troubleshooting need to be performed after power-off, take the following safety measures: Disconnect the power supply. Check whether the equipment is live. Install a ground cable. Hang warning signs and set up fences.
- Do not open equipment panels.

- Check equipment connections periodically, ensuring that all screws are securely tightened.
- Only qualified professionals can replace a damaged cable.
- Do not scrawl, damage, or block any labels or nameplates on the equipment. Promptly replace labels that have worn out.
- Do not use solvents such as water, alcohol, or oil to clean electrical components inside or outside of the equipment.

Grounding

- Ensure that the grounding impedance of the equipment complies with local electrical standards.
- Ensure that the equipment is connected permanently to the protective ground. Before operating the equipment, check its electrical connection to ensure that it is reliably grounded.
- Do not work on the equipment in the absence of a properly installed ground conductor.
- Do not damage the ground conductor.
- For the equipment that uses a three-pin socket, ensure that the ground terminal in the socket is connected to the protective ground point.
- If high touch current may occur on the equipment, ground the protective ground terminal on the equipment enclosure before connecting the power supply; otherwise, electric shock as a result of touch current may occur.

Cabling Requirements

- When selecting, installing, and routing cables, follow local safety regulations and rules.
- When routing power cables, ensure that there is no coiling or twisting. Do not join or weld power cables. If necessary, use a longer cable.
- Ensure that all cables are properly connected and insulated, and meet specifications.
- Ensure that the slots and holes for routing cables are free from sharp edges, and that the positions where cables are routed through pipes or cable holes are equipped with cushion materials to prevent the cables from being damaged by sharp edges or burrs.
- Ensure that cables of the same type are bound together neatly and straight and that the cable sheath is intact. When routing cables of different types, ensure that they are away from each other without entanglement and overlapping.
- When cable connection is completed or paused for a short period of time, seal the cable holes with sealing putty immediately to prevent small animals or moisture from entering.
- Secure buried cables using cable supports and cable clips. Ensure that the cables in the backfill area are in close contact with the ground to prevent cable deformation or damage during backfilling.
- If the external conditions (such as the cable layout or ambient temperature) change, verify the cable usage in accordance with the IEC-60364-5-52 or local laws and regulations. For example, check that the current-carrying capacity meets requirements.

- When routing cables, reserve at least 30 mm clearance between the cables and heat-generating components or areas. This prevents deterioration or damage to the cable insulation layer.
- When the temperature is low, violent impact or vibration may damage the plastic cable sheathing. To ensure safety, comply with the following requirements:
 - Cables can be laid or installed only when the temperature is higher than 0°C. Handle cables with caution, especially at a low temperature.
 - Cables stored at subzero temperatures must be stored at room temperature for at least 24 hours before they are laid out.
- Do not perform any improper operations, for example, dropping cables directly from a vehicle. Otherwise, the cable performance may deteriorate due to cable damage, which affects the current-carrying capacity and temperature rise.

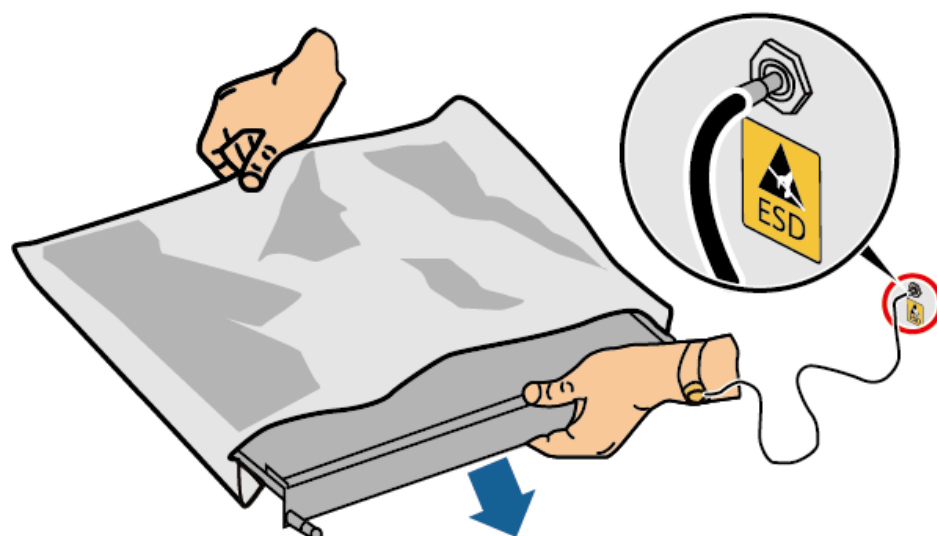
ESD

NOTICE

The static electricity generated by human bodies may damage the electrostatic-sensitive components on boards, for example, the large-scale integrated (LSI) circuits.

- When touching the equipment and handling boards, modules with exposed circuit boards, or application-specific integrated circuits (ASICs), observe ESD protection regulations and wear ESD clothing and ESD gloves or a well-grounded ESD wrist strap.

Figure 1-2 Wearing an ESD wrist strap



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- When holding a board or a module with exposed circuit boards, hold its edge without touching any components. Do not touch the components with bare hands.

- Package boards or modules with ESD packaging materials before storing or transporting them.

1.3 Environment Requirements

 **DANGER**

Do not expose the equipment to flammable or explosive gas or smoke. Do not perform any operation on the equipment in such environments.

 **DANGER**

Do not store any flammable or explosive materials in the equipment area.

 **DANGER**

Do not place the equipment near heat sources or fire sources, such as smoke, candles, heaters, or other heating devices. Overheat may damage the equipment or cause a fire.

 **WARNING**

Install the equipment in an area far away from liquids. Do not install it under areas prone to condensation, such as under water pipes and air exhaust vents, or areas prone to water leakage, such as air conditioner vents, ventilation vents, or feeder windows of the equipment room. Ensure that no liquid enters the equipment to prevent faults or short circuits.

 **WARNING**

To prevent damage or fire due to high temperature, ensure that the ventilation vents or heat dissipation systems are not obstructed or covered by other objects while the equipment is running.

General Requirements

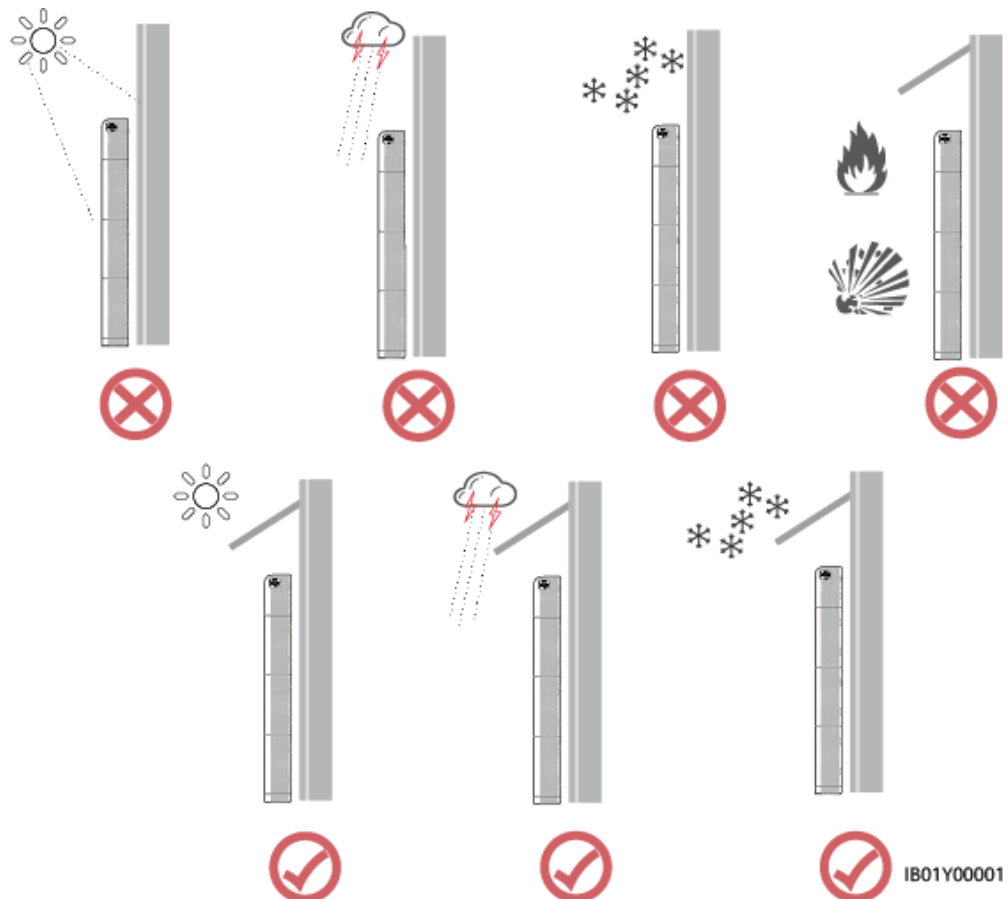
- The installation and usage environment must meet relevant international, national, and local standards for lithium batteries, and are in accordance with the local laws and regulations. The user is obliged to protect the battery against fire or other hazards.
- Keep the ESS out of the reach of children and away from daily working or living areas, including but not limited to the following areas: studio, bedroom, lounge, living room, music room, kitchen, study, game room, home theater, sunroom, toilet, bathroom, laundry, and attic.

- When installing the ESS in a garage, keep it away from the drive way. It is recommended that the ESS be mounted on the wall higher than the bumper to prevent collision.
- Do not install the battery in places that are enclosed, unventilated, or difficult for firefighters to access. Do not place flammable or explosive materials around the battery. It is recommended that the battery be mounted on a wall to avoid contact with water.
- Install the ESS in a sheltered place or install an awning over it to avoid direct sunlight or rain.
- For areas prone to natural disasters such as floods, debris flows, earthquakes, and typhoons, take corresponding precautions for installation.
- Do not install the ESS in an easily accessible position because the temperature of the enclosure and heat sink is high when the ESS is running.
- Do not install the ESS on a moving object, such as ship, train, or car.
- Ensure that the equipment is stored in a clean, dry, and well ventilated area with proper temperature and humidity and is protected from dust and condensation.
- Keep the installation and operating environments of the equipment within the allowed ranges. Otherwise, its performance and safety will be compromised.
- Do not install, use, or operate outdoor equipment and cables (including but not limited to moving equipment, operating equipment and cables, inserting connectors to or removing connectors from signal ports connected to outdoor facilities, working at heights, performing outdoor installation, and opening doors) in harsh weather conditions such as lightning, rain, snow, and level 6 or stronger wind.
- Do not install the equipment in an environment with direct sunlight, dust, smoke, volatile or corrosive gases, infrared and other radiations, organic solvents, or salty air.
- Do not install the equipment in an environment with conductive metal or magnetic dust.
- Do not install the equipment in an area conducive to the growth of microorganisms such as fungus or mildew.
- Do not install the equipment in an area with strong vibration, noise, or electromagnetic interference.
- Ensure that the site complies with local laws, regulations, and related standards.
- Ensure that the ground in the installation environment is solid, free from spongy or soft soil, and not prone to subsidence. The site must not be located in a low-lying land prone to water or snow accumulation, and the horizontal level of the site must be above the highest water level of that area in history.
- Do not install the equipment in a position that may be submerged in water.
- If the equipment is installed in a place with abundant vegetation, in addition to routine weeding, harden the ground underneath the equipment using cement or gravel.
- Do not install the equipment outdoors in salt-affected areas because it may be corroded. A salt-affected area refers to the region within 500 m of the coast or prone to sea breeze. Regions prone to sea breeze vary with weather

conditions (such as typhoons and monsoons) or terrains (such as dams and hills).

- When installing the equipment, ensure that the installation surface is solid enough to bear the weight of the equipment.
- After installing the equipment, remove the packing materials such as cartons, foam, plastics, and cable ties from the equipment area.

Figure 1-3 Installation environment



NOTE

- The operation and service life of the battery depend on the operating temperature. Install the battery at a temperature equal to the ambient temperature or in a better environment.
- The operating temperature of the LUNA2000 ranges from -20°C to $+55^{\circ}\text{C}$. If the LUNA2000 is installed in a cold environment, the built-in thermal control system starts to heat the battery to achieve better performance. The heating process consumes rechargeable power, which reduces the system energy efficiency in cold weather.
- If the LUNA2000 is stored in a cold environment (for example, 0°C) before installation, the LUNA2000 needs some time (< 2 h) to heat up before it can be charged. You are advised to place the LUNA2000 in a warm place before installation to facilitate commissioning.
- When the ambient temperature of the LUNA2000 is higher than $+45^{\circ}\text{C}$ or lower than -10°C , the battery charge and discharge power will be derated.

1.4 Mechanical Safety

DANGER

When working at heights, wear a safety helmet and safety harness or waist belt and fasten it to a solid structure. Do not mount it on an insecure moveable object or metal object with sharp edges. Make sure that the hooks will not slide off.

WARNING

Ensure that all necessary tools are ready and inspected by a professional organization. Do not use tools that have signs of scratches or fail to pass the inspection or whose inspection validity period has expired. Ensure that the tools are secure and not overloaded.

WARNING

Do not drill holes into the equipment. Doing so may affect the sealing performance and electromagnetic containment of the equipment and damage components or cables inside. Metal shavings from drilling may short-circuit boards inside the equipment.

General Requirements

- Repaint any paint scratches caused during equipment transportation or installation in a timely manner. Equipment with scratches cannot be exposed for an extended period of time.
- Do not perform operations such as arc welding and cutting on the equipment without evaluation by the Company.
- Do not install other devices on the top of the equipment without evaluation by the Company.
- When performing operations over the top of the equipment, take measures to protect the equipment against damage.
- Use correct tools and operate them in the correct way.

Moving Heavy Objects

- Be cautious to prevent injury when moving heavy objects.



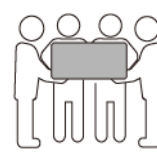
< 18 kg
(< 40 lbs)



18–32 kg
(40–70 lbs)



32–55 kg
(70–121 lbs)



55–68 kg
(121–150 lbs)



> 68 kg
(> 150 lbs)

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- If multiple persons need to move a heavy object together, determine the manpower and work division with consideration of height and other conditions to ensure that the weight is equally distributed.
- If two persons or more move a heavy object together, ensure that the object is lifted and landed simultaneously and moved at a uniform pace under the supervision of one person.
- Wear personal protective gears such as protective gloves and shoes when manually moving the equipment.
- To move an object by hand, approach to the object, squat down, and then lift the object gently and stably by the force of the legs instead of your back. Do not lift it suddenly or turn your body around.
- Do not quickly lift a heavy object above your waist. Place the object on a workbench that is half-waist high or any other appropriate place, adjust the positions of your palms, and then lift it.
- Move a heavy object stably with balanced force at an even and low speed. Put down the object stably and slowly to prevent any collision or drop from scratching the surface of the equipment or damaging the components and cables.
- When moving a heavy object, be aware of the workbench, slope, staircase, and slippery places. When moving a heavy object through a door, ensure that the door is wide enough to move the object and avoid bumping or injury.
- When transferring a heavy object, move your feet instead of turning your waist around. When lifting and transferring a heavy object, ensure that your feet point to the target direction of movement.
- When transporting the equipment using a pallet truck or forklift, ensure that the tynes are properly positioned so that the equipment does not topple. Before moving the equipment, secure it to the pallet truck or forklift using ropes. When moving the equipment, assign dedicated personnel to take care of it.
- Choose sea or roads in good conditions for transportation as transportation by railway or air is not supported. Avoid tilt or jolt during transportation.

Working at Heights

- Any operations performed 2 meters or higher above the ground should be supervised properly.
- Only trained and qualified personnel are allowed to work at heights.
- Do not work at heights when steel pipes are wet or other risky situations exist. After the preceding conditions no longer exist, the safety owner and relevant technical personnel need to check the involved equipment. Operators can begin working only after safety is confirmed.
- Set a restricted area and prominent signs for working at heights to warn away irrelevant personnel.
- Set guard rails and warning signs at the edges and openings of the area involving working at heights to prevent falls.
- Do not pile up scaffolding, springboards, or other objects on the ground under the area involving working at heights. Do not allow people to stay or pass under the area involving working at heights.

- Carry operation machines and tools properly to prevent equipment damage or personal injury caused by falling objects.
- Personnel involving working at heights are not allowed to throw objects from the height to the ground, or vice versa. Objects should be transported by slings, hanging baskets, highline trolleys, or cranes.
- Do not perform operations on the upper and lower layers at the same time. If unavoidable, install a dedicated protective shelter between the upper and lower layers or take other protective measures. Do not pile up tools or materials on the upper layer.
- Dismantle the scaffolding from top down after finishing the job. Do not dismantle the upper and lower layers at the same time. When removing a part, ensure that other parts will not collapse.
- Ensure that personnel working at heights strictly comply with the safety regulations. The Company is not responsible for any accident caused by violation of the safety regulations on working at heights.
- Behave cautiously when working at heights. Do not rest at heights.

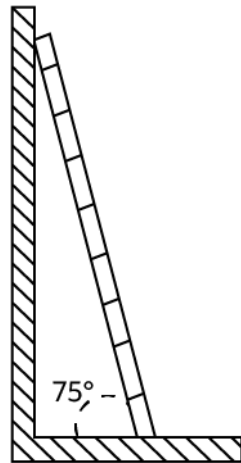
Using Ladders

- Use wooden or insulated ladders when you need to perform live-line working at heights.
- Platform ladders with protective rails are preferred. Single ladders are not recommended.
- Before using a ladder, check that it is intact and confirm its load bearing capacity. Do not overload it.
- Ensure that the ladder is securely positioned and held firm.



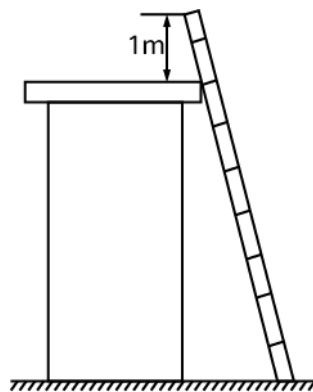
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- When climbing up the ladder, keep your body stable and your center of gravity between the side rails, and do not overreach to the sides.
- When a step ladder is used, ensure that the pull ropes are secured.
- If a single ladder is used, the recommended angle for the ladder against the floor is 75 degrees, as shown in the following figure. A square can be used to measure the angle.



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- If a single ladder is used, ensure that the wider end of the ladder is at the bottom, and take protective measures to prevent the ladder from sliding.
- If a single ladder is used, do not climb higher than the fourth rung from the top.
- If you use a single ladder to climb up to a platform, ensure that the ladder is at least 1 m higher than the platform.



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Drilling Holes

- Obtain consent from the customer and contractor before drilling holes.
- Wear protective equipment such as safety goggles and protective gloves when drilling holes.
- To avoid short circuits or other risks, do not drill holes into buried pipes or cables.
- When drilling holes, protect the equipment from shavings. After drilling, clean up any shavings.

1.5 Battery Safety

 **DANGER**

Do not connect the positive and negative poles of a battery together. Otherwise, the battery may be short-circuited. Battery short circuits can generate high instantaneous current and releases a large amount of energy, which may cause battery leakage, smoke, flammable gas release, thermal runaway, fire, or explosion. To avoid battery short circuits, do not maintain batteries with power on.

 **DANGER**

Do not expose batteries at high temperatures or around heat sources, such as scorching sunlight, fire sources, transformers, and heaters. Battery overheating may cause leakage, smoke, flammable gas release, thermal runaway, fire, or explosion.

 **DANGER**

Protect batteries from mechanical vibration, falling, collision, punctures, and strong impact. Otherwise, the batteries may be damaged or catch fire.

 **DANGER**

To avoid leakage, smoke, flammable gas release, thermal runaway, fire, or explosion, do not disassemble, alter, or damage batteries, for example, insert foreign objects into batteries, squeeze batteries, or immerse batteries in water or other liquids.

 **DANGER**

Do not touch battery terminals with other metal objects, which may cause heat or electrolyte leakage.

 **DANGER**

There is a risk of fire or explosion if the model of the battery in use or used for replacement is incorrect. Use a battery of the model recommended by the manufacturer.

 **DANGER**

Battery electrolyte is toxic and volatile. Do not get contact with leaked liquids or inhale gases in the case of battery leakage or odor. In such cases, stay away from the battery and contact professionals immediately. Professionals must wear safety goggles, rubber gloves, gas masks, and protective clothing, power off the equipment, remove the battery, and contact technical engineers.

 **DANGER**

A battery is an enclosed system and will not release any gases under normal operations. If a battery is improperly treated, for example, burnt, needle-pricked, squeezed, struck by lightning, overcharged, or subject to other adverse conditions that may cause battery thermal runaway, the battery may be damaged or an abnormal chemical reaction may occur inside the battery, resulting in electrolyte leakage or production of gases such as CO and H₂. To prevent fire or device corrosion, ensure that flammable gas is properly exhausted.

 **DANGER**

The gas generated by a burning battery may irritate your eyes, skin, and throat. Take protective measures promptly.

 **WARNING**

Install batteries in a dry area. Do not install them under areas prone to water leakage, such as air conditioner vents, ventilation vents, feeder windows of the equipment room, or water pipes. Ensure that no liquid enters the equipment to prevent faults or short circuits.

 **WARNING**

Before unpacking, storage, and transportation, ensure that the packing cases are intact and the batteries are correctly placed according to the labels on the packing cases. Do not place a battery upside down or vertically, lay it on one side, or tilt it. Stack the batteries according to the stacking requirements on the packing cases. Ensure that the batteries do not fall or get damaged. Otherwise, they will need to be scrapped.

 **WARNING**

After unpacking batteries, place them in the required direction. Do not place a battery upside down or vertically, lay it on one side, tilt it, or stack it. Ensure that the batteries do not fall or get damaged. Otherwise, they will need to be scrapped.

 **WARNING**

Tighten the screws on copper bars or cables to the torque specified in this document. Periodically confirm whether the screws are tightened, check for rust, corrosion, or other foreign objects, and clean them up if any. Loose screw connections will result in excessive voltage drops and batteries may catch fire when the current is high.

 **WARNING**

After batteries are discharged, charge them in time to avoid damage due to overdischarge.

Statement

The Company shall not be liable for any damage or other consequences to the batteries it provides due to the following reasons:

- Batteries are damaged due to force majeure such as earthquakes, floods, volcanic eruptions, debris flows, lightning strikes, fires, wars, armed conflicts, typhoons, hurricanes, tornadoes, and other extreme weather conditions.
- Batteries are damaged because the onsite equipment operating environment or external power parameters do not meet the environment requirements for normal operation, for example, the actual operating temperature of batteries is too high or too low, or the power grid is unstable and experiences outages frequently.
- Batteries are damaged, fall, leak, or crack due to improper operations or incorrect connection.
- After being installed and connected to the system, the batteries are not powered on in time due to your reasons, which causes damage to the batteries due to overdischarge.
- Batteries are damaged because they are not accepted in time due to your reasons.
- You set battery operating parameters incorrectly.
- You use batteries of different types together, causing acceleration of capacity attenuation. For example, you use our batteries together with batteries of other vendors or with batteries of different rated capacity.
- You maintain batteries improperly, causing frequent overdischarge; you expand the load capacity without notifying us; or you have not fully charged the batteries for a long time.
- You do not perform battery maintenance based on the operation guide, such as failure to check battery terminals regularly.
- Batteries are damaged because you do not store them in accordance with storage requirements (for example, in an environment that is damp or prone to rain).
- Batteries are not charged as required during storage due to your reasons, resulting in capacity loss or other irreversible damages to the batteries.

- Batteries are damaged due to your or a third party's reasons, for example, relocating or reinstalling the batteries without complying with the Company's requirements.
- You change the battery use scenarios without notifying the Company.
- You connect extra loads to the batteries.
- The battery storage period has exceeded the upper limit.
- The battery warranty period has expired. Do not use a battery whose warranty period has expired, as this poses safety risks.

General Requirements

NOTICE

To ensure battery safety and battery management accuracy, use batteries provided by the Company. The Company is not responsible for any faults of batteries not provided by it.

- Before installing, operating, and maintaining batteries, read the battery manufacturer's instructions and comply with their requirements. The safety precautions specified in this document are highly important and require special attention. For additional safety precautions, see the instructions provided by the battery manufacturer.
- Use batteries within the specified temperature range. When the ambient temperature of the batteries is lower than the allowed range, do not charge the batteries to prevent internal short circuits caused during low-temperature charging.
- Before unpacking batteries, check whether the packaging is intact. Do not use batteries with damaged packaging. If any damage is found, notify the carrier and manufacturer immediately.
- Power on batteries within 24 hours after unpacking. If batteries cannot be powered on in time, place them in a dry indoor environment without corrosive gases. During later maintenance, ensure that the power-off time does not exceed 24 hours.
- Do not use a damaged battery (such as damage caused when a battery is dropped, bumped, bulged, or dented on the enclosure), because the damage may cause electrolyte leakage or flammable gas release. In the case of electrolyte leakage or structural deformation, contact the installer or professional O&M personnel immediately to remove or replace the battery. Do not store the damaged battery near other devices or flammable materials and keep it away from non-professionals.
- Before working on a battery, ensure that there is no irritant or scorched smell around the battery.
- When installing batteries, do not place installation tools, metal parts, or sundries on the batteries. After the installation is complete, clean up the objects on the batteries and the surrounding area.
- If batteries are exposed to water accidentally, do not install them. Instead, transport the batteries to a safe isolation point and dispose of them in a timely manner.

- Before installing battery packs, check whether they are abnormal. A battery pack is deemed abnormal when any of the following symptoms occurs:
 - The enclosure of the battery pack is obviously deformed or damaged.
 - The voltage between the positive and negative electrodes of the battery pack is far below the specified range.
- Check whether the positive and negative battery terminals are grounded unexpectedly. If so, disconnect the battery terminals from the ground.
- Do not perform welding or grinding work around batteries to prevent fire caused by electric sparks or arcs.
- If batteries are left unused for a long period of time, store and charge them according to the battery requirements.
- Do not charge or discharge batteries by using a device that does not comply with local laws and regulations.
- Keep the battery loop disconnected during installation and maintenance.
- Monitor damaged batteries during storage for signs of smoke, flame, electrolyte leakage, or heat.
- If a battery is faulty, its surface temperature may be high. Do not touch the battery to avoid scalds.
- Do not stand on, lean on, or sit on the top of the equipment.
- In backup power scenarios, do not use the batteries for the following situations:
 - Medical devices substantially important to human life
 - Control equipment such as trains and elevators, as this may cause personal injury
 - Computer systems of social and public importance
 - Locations near medical devices
 - Other devices similar to those described above

Short-Circuit Protection

- When installing and maintaining batteries, wrap the exposed cable terminals on the batteries with insulation tape.
- Avoid foreign objects (such as conductive objects, screws, and liquids) from entering a battery, as this may cause short circuits.

Recycling

- Dispose of waste batteries in accordance with local laws and regulations. Do not dispose of batteries as household waste. Improper disposal of batteries may result in environmental pollution or an explosion.
- If a battery leaks or is damaged, contact technical support or a battery recycling company for disposal.
- If batteries are out of service life, contact a battery recycling company for disposal.
- Do not expose waste batteries to high temperatures or direct sunlight.
- Do not place waste batteries in environments with high humidity or corrosive substances.

- Do not use faulty batteries. Contact a battery recycling company to scrap them as soon as possible to avoid environmental pollution.

2 Product Introduction

2.1 Overview

Function

The LUNA2000 battery consists of a power control module and battery expansion modules. It can store and release electric energy based on the requirements of the inverter management system. The input and output ports of the LUNA2000 battery are high-voltage direct current (HVDC) ports.

- Battery charge: The power control module connects to the battery terminals (BAT+ and BAT-) of the inverter. Under the control of the inverter, the power control module charges the batteries and stores excessive PV energy in batteries.
- Battery discharge: When the PV energy is insufficient to supply power to the loads, the system controls the batteries to supply power to the loads. The battery energy is output to the loads through the inverter.

Model

- Model of the power control module in the LUNA2000 battery:
LUNA2000-5KW-NHC0

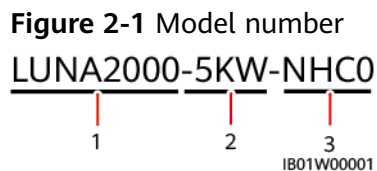


Table 2-1 Model description

No.	Meaning	Value
1	Product	LUNA2000: LUNA2000 battery
2	Power level	5KW: The power level is 5 kW.

No.	Meaning	Value
3	Design code	NHC0: product series of the power control module

- Model of battery expansion modules in the LUNA2000 battery: LUNA2000-5-NHE0

Figure 2-2 Model number

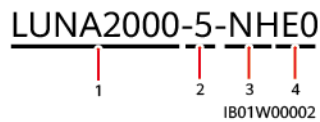


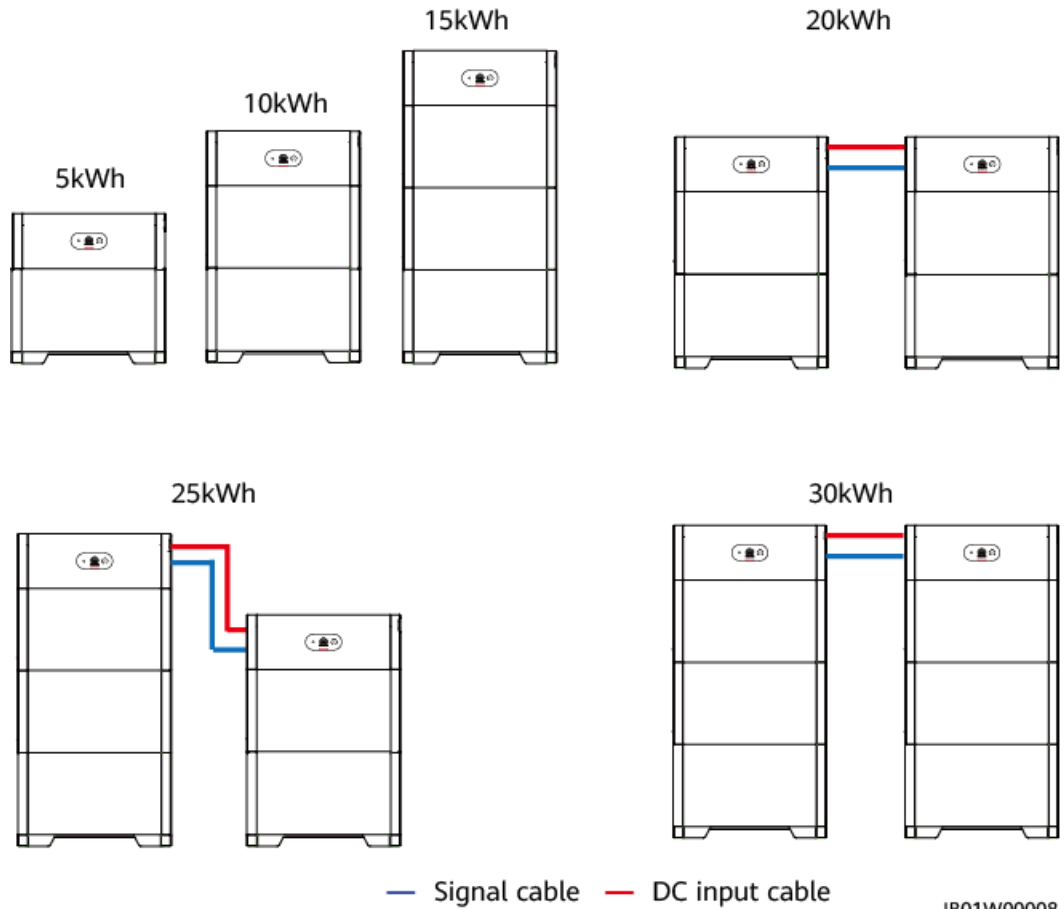
Table 2-2 Model description

No.	Meaning	Value
1	Product	LUNA2000: residential battery
2	Energy level	5: The energy level is 5 kWh.
3	Design code	NHE0: battery pack module

Battery Capacity Description

The battery supports power and capacity expansion. Two power control modules can be connected in parallel. One power control module supports a maximum of three battery expansion modules.

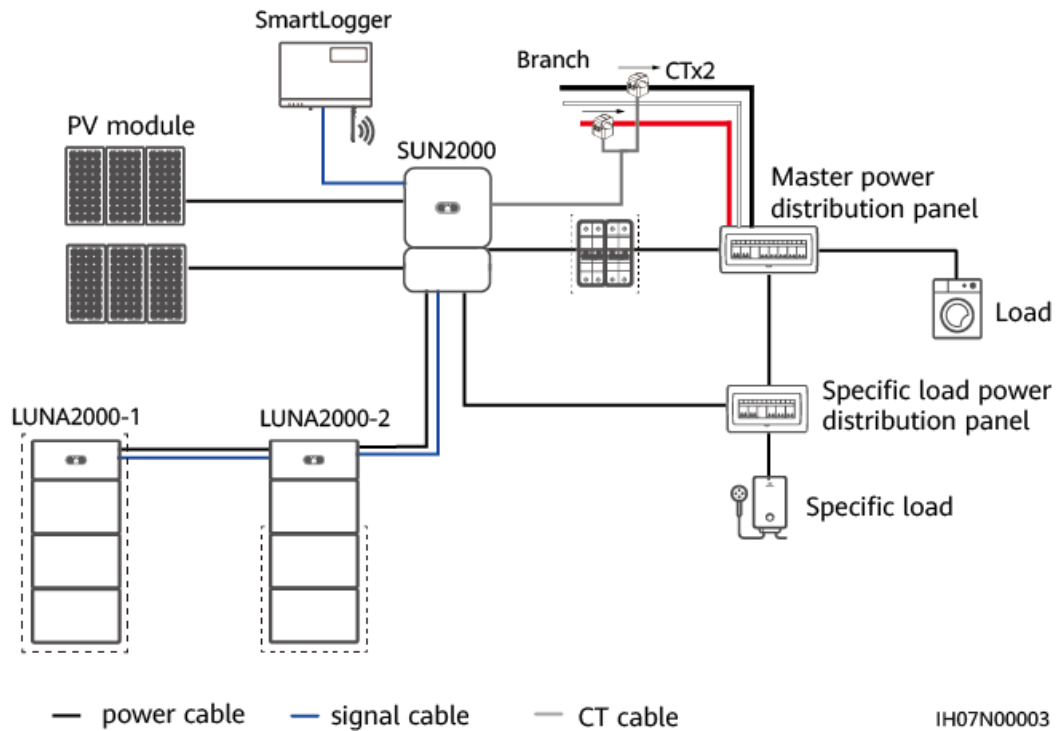
Figure 2-3 Battery capacity description



Networking Application

The LUNA2000 battery is applicable to the grid-tied systems of residential rooftop PV plants. Typically, a grid-tied system consists of PV strings, LUNA2000 batteries, an inverter, an AC switch, and a power distribution box (PDB).

Figure 2-4 Networking (dashed boxes indicate optional components)



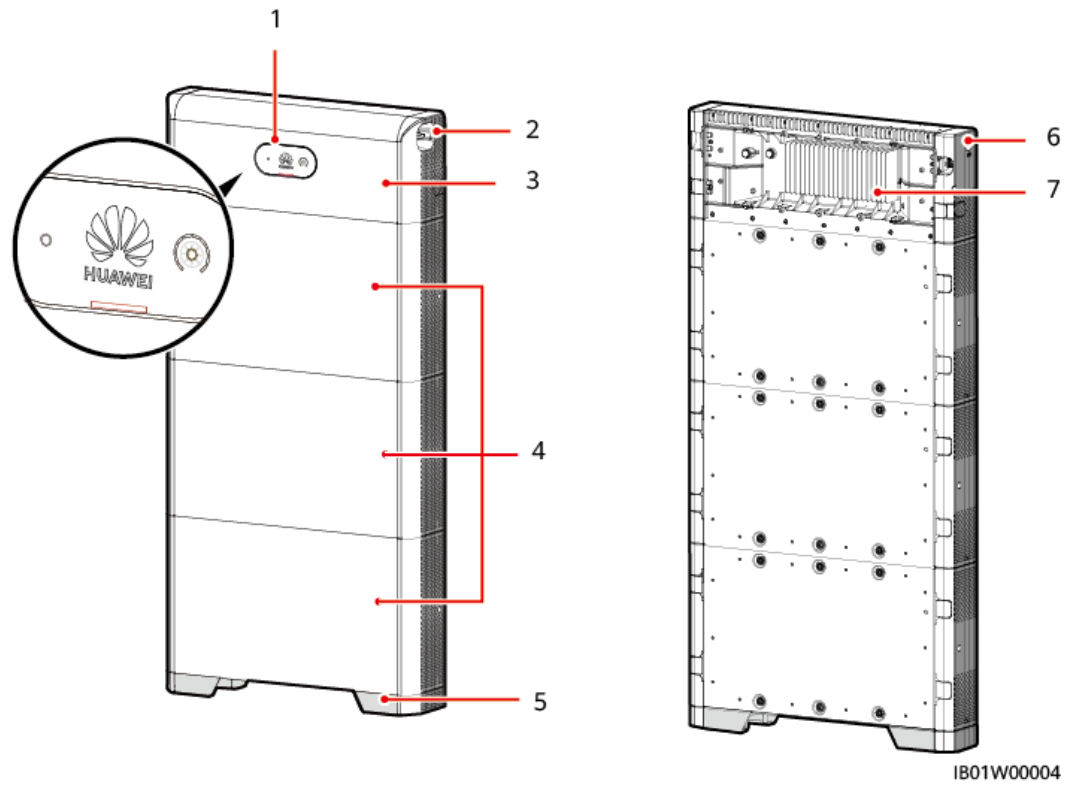
- The input and output ports of the LUNA2000 battery are connected to the battery ports of the inverter.
- The following communication modes are supported by the LUNA2000 battery:
 - Connect the LUNA2000 battery to the inverter over the RS485 port and Enable port to implement communication and control between the inverter and the LUNA2000 battery.
 - Connect the battery to the SmartLogger through the mobile phone app to manage and maintain the LUNA2000 energy storage system.
 - Connect the inverter to the public network through the Smart Dongle to manage and maintain the LUNA2000 battery through the management system.

2.2 Appearance

Battery

This topic describes the battery appearance.

Figure 2-5 Battery appearance



(1) LED indicator

(2) DC switch (DC SWITCH)

(3) Power control module

(4) Battery expansion modules

(5) Installation base

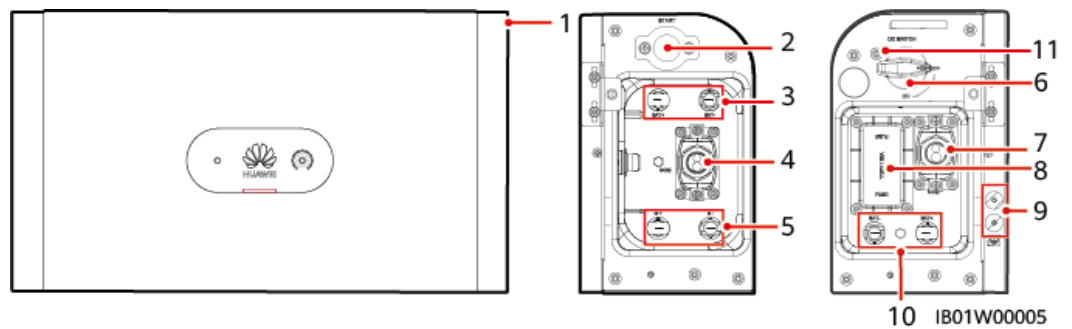
(6) Black start switch

(7) Heat sink

Power Control Module

The power of the power control module is 5 kW.

Figure 2-6 Power control module



- | | | |
|------------------------------------|---|-----------------------------------|
| (1) Power control module | (2) Black start switch | (3) Battery terminals (BAT+/BAT-) |
| (4) COM port | (5) Battery cascading terminals (B+/B-) | (6) DC switch (DC SWITCH) |
| (7) COM port | (8) Fuse | (9) Ground point |
| (10) Battery terminals (BAT-/BAT+) | (11) Locking screw hole for the DC switch (M4) ^a | |

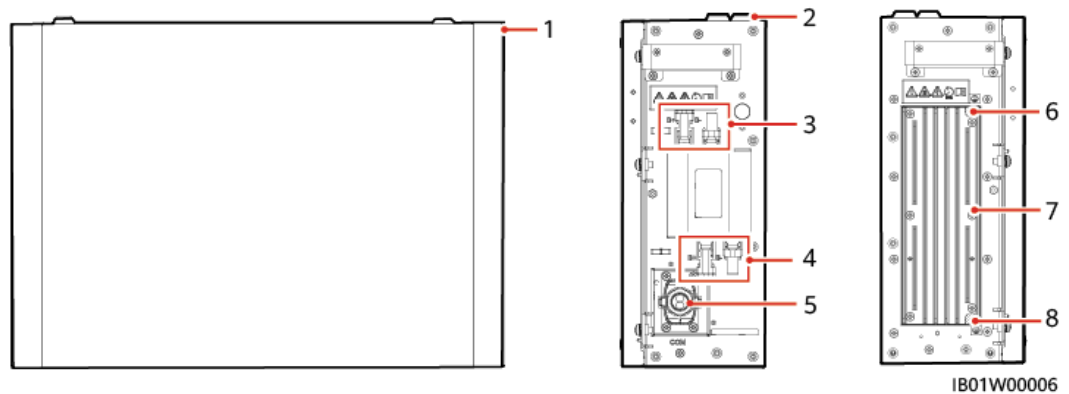
NOTE

Note a: (Optional) Remove the plastic cap and install a locking screw for the DC switch to prevent misoperations.

Battery Expansion Module

The standard capacity of a battery expansion module is 5 kWh.

Figure 2-7 Battery expansion module








- | | | |
|---|------------------------|---|
| (1) Battery expansion module | (2) Boss for alignment | (3) Battery cascading terminals (B+/B-) |
| (4) Battery cascading terminals (B+/B-) | (5) COM port | (6) Ground point |
| (7) Heat sink | (8) Ground point | |

2.3 Label Description

Enclosure Labels

Table 2-3 Enclosure label description

Icon	Name	Meaning
 <p>WARNING Never touch the enclosure of an operating battery. 稼働中のバッテリーの筐体には絶対に触れないでください。</p>	Burn warning	Do not touch the product, as the shell is hot when it is running.
 <p>DANGER Start maintaining the battery at least 5 minutes after the battery disconnects from all external power supplies. バッテリーがすべての外部電源から切断されてから少なくとも5分経過後にバッテリーの保守を開始してください。</p>	Delayed discharge	<ul style="list-style-type: none"> High voltage exists after the battery is powered off. It takes 5 minutes for the battery to discharge to the safe voltage.
 <p>DANGER Only certified professionals are allowed to install and maintain the battery. バッテリーの設置と保守を行うことができるのは、資格のある専門家のみです。 High touch current, earth connection essential before connecting supply. 大接触電流！ 接通電圧前必ず接地。 接触電圧が高いため、電源接続前にアース接続が必須となります。</p>	Operator	<ul style="list-style-type: none"> High voltage exists after the battery is powered on. Only qualified and trained electrical technicians are allowed to install and operate the battery. Ground the battery before powering it on.
 <p>CAUTION Read instructions carefully before performing any operation on the battery. 操作を実施する前に、説明をよくお読みください。</p>	Refer to documentation	Reminds operators to refer to the documentation provided with the equipment.
	Grounding	Indicates the position for connecting the PE cable.

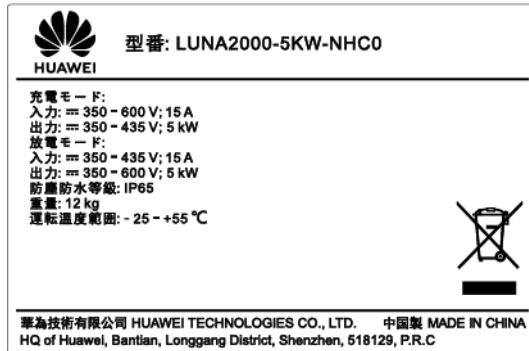
NOTE

The labels are for reference only.

Nameplate

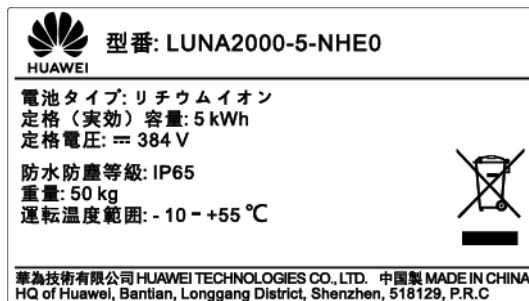
Nameplate of a power control module

Figure 2-8 Nameplate (power control module)



Nameplate of a battery expansion module

Figure 2-9 Nameplate (battery expansion module)



2.4 Features

Multi-Scenario and Multi-Working Mode

- Supports multiple working modes such as grid-tied/off-grid mode switching, self-consumption, TOU (time-of-use), and full fed to the grid modes.
- Allows users to query the total discharge capacity in the product life cycle in real time.

Intelligent and Simple Operation

Works with the inverter, supports plug-and-play, and integrates the mobile phone app and management system.

Easy Installation and Replacement

- Standard battery DC terminals are used for system connection.
- Modular design is adopted for batteries.
- The installation or replacement can be performed by two persons.

Flexible Scalability

The battery supports power expansion, battery capacity expansion, and hybrid use of old and new batteries.

Intelligent O&M

- The factory defaults meet the requirements of target markets and the battery can be started by pressing only one button and supports black startup.
- The LED indicator shows the status. You can also use the mobile phone app to perform local and remote operations.
- The cloud data management system is used to manage the battery anytime and anywhere.

Low Investment

- Only common installation tools are required.
- The battery features high efficiency and power density, which saves installation space.
- The battery features easy O&M.

2.5 Working Mode

The LUNA2000 converts HVDC generated by PV strings into low-voltage direct current (LVDC) through DC-to-DC conversion and stores the power in batteries. It can also convert LVDC into HVDC and feed the power into the power grid through the inverter.

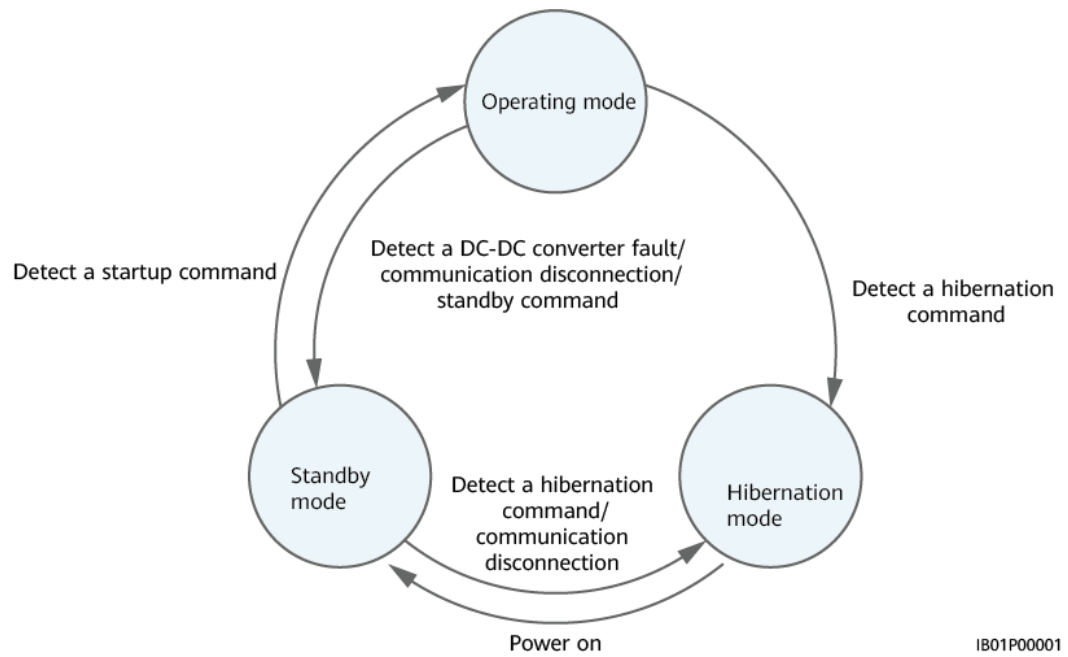
Working Mode

The LUNA2000 battery can work in hibernation, standby, or operating mode.

Table 2-4 Working mode

Working Mode	Description
Hibernation mode	The internal auxiliary power source and DC-DC converter of the battery do not work.
Standby mode	The auxiliary power source inside the battery works, and the DC-DC converter does not work.
Operating mode	The internal auxiliary power source of the battery works, and the DC-DC converter charges or discharges.

Figure 2-10 Switchover among working modes



3 Transportation and Storage

3.1 Transportation Requirements

 **DANGER**

Load or unload batteries with caution. Otherwise, the batteries may be short-circuited or damaged (such as leakage and crack), catch fire, or explode.

 **WARNING**

Do not move a battery by holding its terminals, bolts, or cables. Otherwise, the battery may be damaged.

Keep batteries in the correct direction during transportation. They must not be placed upside down or tilted, and must be protected against falling down, mechanical impact, rains, snows, and falling into water during transportation.

 **WARNING**

Before unpacking, storage, and transportation, ensure that the packing cases are intact and the batteries are correctly placed according to the labels on the packing cases. Do not place a battery upside down or vertically, lay it on one side, or tilt it. Stack the batteries according to the stacking requirements on the packing cases. Ensure that the batteries do not fall or get damaged. Otherwise, they will need to be scrapped.

- Batteries have obtained the certifications of the UN38.3 (UN38.3: section 38.3 of the sixth Revised Edition of the Recommendations on the Transport of Dangerous Goods, Manual of Tests and Criteria) and SN/T 0370.2-2009 (Part 2: Performance Test of the Rules for the Inspection of Packaging for Exporting Dangerous Goods). The batteries belong to class 9 dangerous goods.

- Batteries can be delivered to the site directly if the road or sea transportation requirements are met.
- Comply with the international regulations on the transport of dangerous goods and meet the requirements of the transportation regulatory authorities in the countries of departure, route, and destination.
- Choose sea or roads in good conditions for transportation. Do not transport batteries by railway or air. Avoid tilt or jolt during transportation.
- Maritime transport must comply with the *International Maritime Dangerous Goods Code* (IMDG Code).
- Road transport must comply with the *Agreement Concerning the International Carriage of Dangerous Goods by Road* (ADR) or JT/T 617.
- Before transportation, check that the battery package is intact and that there is no abnormal odor, leakage, smoke, or sign of burning. Otherwise, the batteries cannot be transported.
- The packing case must be secured for transportation. Handle the case with care during loading and unloading, and take moisture-proof measures during transportation.
- Exercise caution when moving batteries to prevent bumping and ensure personal safety.
- Unless otherwise specified, dangerous goods cannot be mixed with goods containing food, medicine, animal feed, or their additives in the same vehicle or container.
- Unless otherwise specified, when dangerous goods packages are loaded in the same vehicle or container as ordinary goods, they should be separated in either of the following ways:
 - Use a spacer that is as high as the packages.
 - Keep a distance of at least 0.8 m around.
- Before transporting a faulty battery (with scorch, leakage, bulge, or water intrusion), insulate its positive and negative terminals, pack it, and place it in an insulated explosion-proof box as soon as possible. Record information such as the site name, address, time, and fault symptom on the box.
- When transporting faulty batteries, avoid approaching flammable material storage areas, residential areas, or other densely populated places, such as mass transit facilities or elevators.

3.2 Storage Requirements

WARNING

- Ensure that batteries are stored in a dry, clean, and ventilated indoor environment that is free from sources of strong infrared or other radiations, organic solvents, corrosive gases, and conductive metal dust. Do not expose batteries to direct sunlight or rain and keep them far away from sources of heat and ignition.
 - If a battery is faulty (with scorch, leakage, bulge, or water intrusion), move it to a dangerous goods warehouse for separate storage. The distance between the battery and any combustible materials must be at least 3 m. The battery must be scrapped as soon as possible.
 - Place batteries correctly according to the signs on the packing case during storage. Do not place batteries upside down, lay them on one side, or tilt them. Stack batteries in accordance with the stacking requirements on the packing cases.
 - Store batteries in a separate place. Do not store batteries together with other devices. Do not stack batteries too high. If a large number of batteries are stored onsite, the site should be equipped with qualified fire fighting facilities, such as fire sand and fire extinguishers.
-

CAUTION

Batteries should be used soon after being deployed onsite. Batteries that have been stored for an extended period should be charged periodically. Otherwise, they may be damaged.

- The storage environment must comply with local regulations and standards.
- The storage environment must be clean and dry. The product must be protected against rain and water.
- The air must not contain corrosive or flammable gases.
- The storage environment requirements are as follows:
 - Ambient temperature: -10–55°C; recommended storage temperature: 20–30°C
 - Relative humidity: 5% to 80%
- If equipment except battery packs has been stored for more than two years, it must be checked and tested by professionals before use.
- Proof that the product is stored according to the requirements must be available, such as temperature and humidity log data, storage environment photos, and inspection reports.
- Ensure that batteries are delivered based on the "first in, first out" rule.

- Ensure that the storage duration starts from the latest charge time marked on the battery packing case and that the latest charge time is updated after every charge.

4 Application Scenarios and Settings

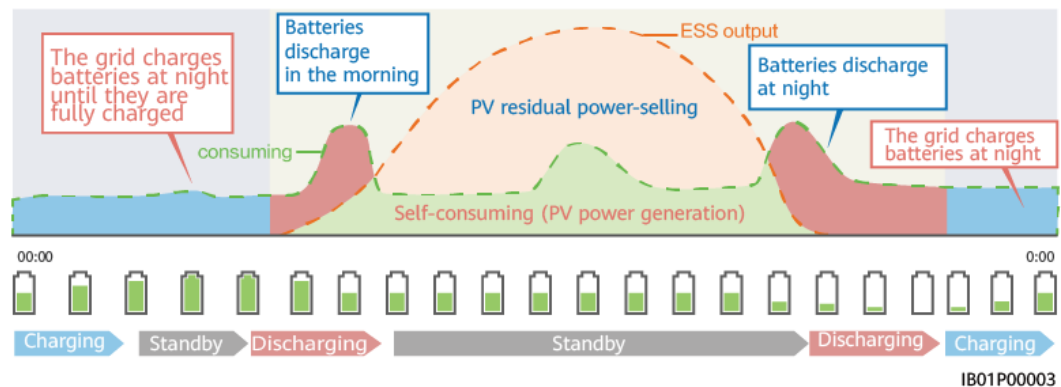
 NOTE

If no PV module is installed in the system, only the TOU mode is supported.

4.1 TOU (Time of Use) Mode

In the daytime, the surplus PV power can be sold to the grid or used to charge batteries. At night, batteries are charged from the grid when the electricity price is low. Batteries discharge in the morning or at night when the electricity price is high. In the TOU mode, you need to set the battery charge and discharge periods.

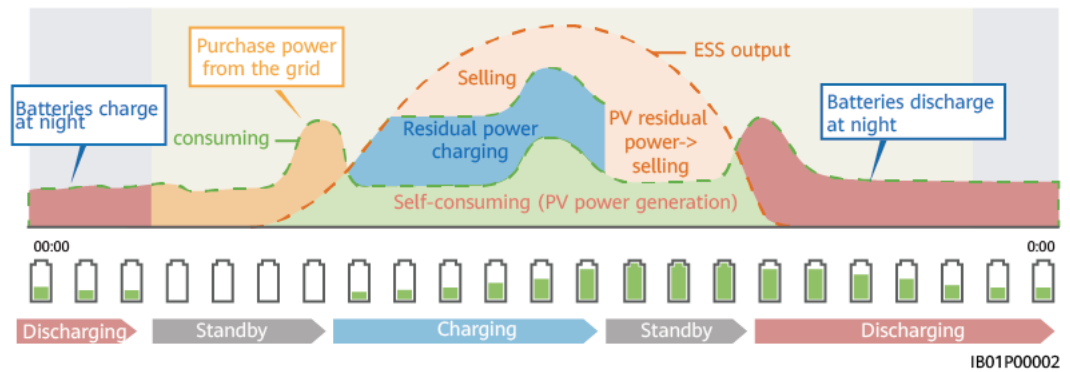
Figure 4-1 TOU mode



4.2 Green Mode

In the daytime, the surplus PV energy is used to charge batteries. When the batteries are fully charged or reach the maximum charge power, the surplus energy is sold to the grid. (The batteries cannot be charged from the grid at night.)

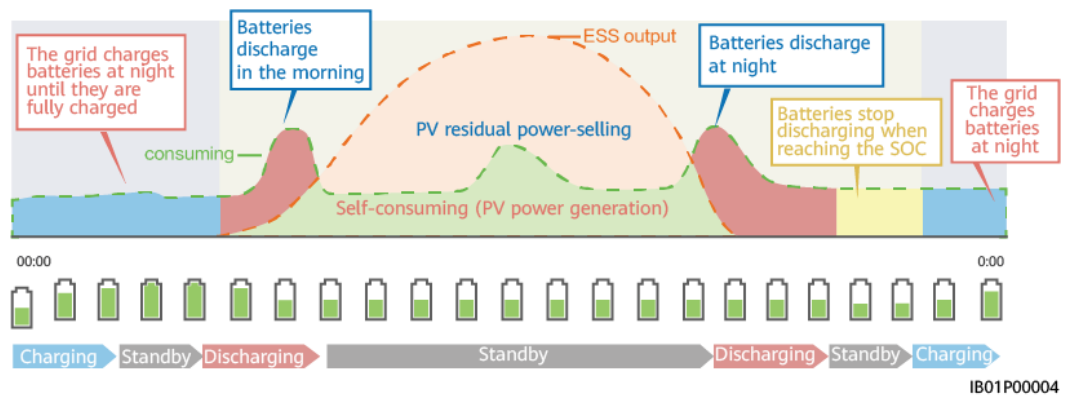
Figure 4-2 Green Mode



4.3 Disaster Prevention Measures (Battery Settings)

You can set the backup power SOC in case of power failures such as battery faults. Example: The backup power SOC is set in the TOU mode.

Figure 4-3 Disaster Prevention Measures (Battery Settings)



5 System Installation

 **DANGER**

Note the polarities when installing batteries. Do not connect the positive and negative poles of a battery or battery string together. Otherwise, the battery may be short-circuited.

 **WARNING**

- Tighten the screws on copper bars or cables to the torque specified in this document. Periodically confirm whether the screws are tightened, check for rust, corrosion, or other foreign objects, and clean them up if any. Loose screw connections will result in excessive voltage drops and batteries may catch fire when the current is high.
 - When installing batteries, do not place installation tools, metal parts, or sundries on the batteries. After the installation is complete, clean up the objects on the batteries and the surrounding area.
-

 **WARNING**

After unpacking batteries, place them in the required direction. Do not place a battery upside down or vertically, lay it on one side, tilt it, or stack it. Ensure that the batteries do not fall or get damaged. Otherwise, they will need to be scrapped.

 CAUTION

- Slowly push or move battery packs to prevent damage and collision.
 - To prevent battery packs from falling off, start the pallet truck or forklift after confirming that battery packs are securely bound.
 - When moving batteries, do not remove protective components such as protective covers or waterproof caps from battery terminals.
 - Exercise caution when moving batteries to prevent bumping and ensure personal safety.
 - Install and secure batteries horizontally from the bottom up and from left to right to prevent falling over due to imbalance.
 - When connecting batteries, ensure that the spring washer on the screw is leveled, that the protruding part of the terminal on the cable faces outwards, and that the cable is intact.
-

 CAUTION

- Install and secure batteries horizontally from the bottom up and from left to right to prevent falling over due to imbalance.
 - Ensure that the power circuit breaker is OFF before installing batteries.
 - Keep the battery loop disconnected during installation and maintenance.
-

NOTICE

- Do not use a damaged battery (such as damage caused when a battery is dropped, bumped, bulged, or dented on the enclosure), because the damage may cause electrolyte leakage or flammable gas release. In the case of electrolyte leakage or structural deformation, contact the installer or professional O&M personnel immediately to remove or replace the battery. Do not store the damaged battery near other devices or flammable materials and keep it away from non-professionals.
 - Before installing battery packs, check whether they are abnormal. A battery pack is deemed abnormal when any of the following symptoms occurs:
 - The enclosure of the battery pack is obviously deformed or damaged.
 - The voltage between the positive and negative electrodes of the battery pack is far below the specified range.
-

5.1 Checking Before the Installation

 NOTE

- Check the appearance of the product before unpacking. If the body of the product is damaged, contact your dealer and do not install the device.
- Cosmetic damages such as dents and scratches that occur after installation are not covered by the warranty.

Checking the Outer Packing

Before unpacking the battery, check the outer packing for damage, such as holes and cracks, and check the battery model. If any damage is found or the battery model is not what you requested, do not unpack the product and contact your dealer as soon as possible.

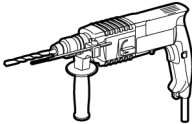
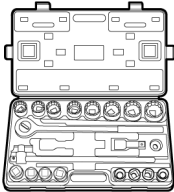
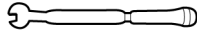
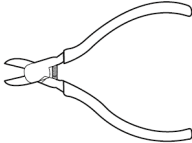
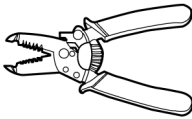
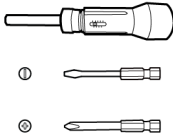

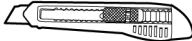

Checking Deliverables

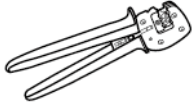





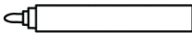
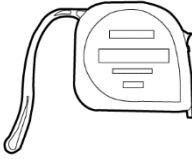

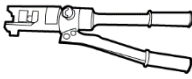
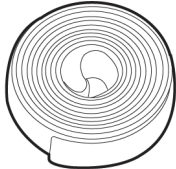
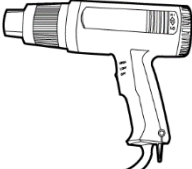
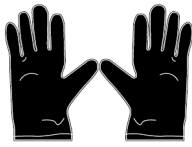


After unpacking the battery, check that the deliverables are intact and complete, and free from any obvious damage. If any item is missing or damaged, contact your dealer.


 **NOTE**

For details about the number of deliverables delivered with the battery, see the *Packing List* in the packing case.

5.2 Preparing Tools and Instruments

Type	Tools and Instruments		
Installation	 Hammer drill (with a drill bit of 8 mm)	 Torque socket wrench	 Torque wrench
	 Diagonal pliers	 Wire strippers	 Torque screwdriver
	 Rubber mallet	 Utility knife	 Cable cutter

Type	Tools and Instruments		
	 Crimping tool (recommended model: PV-CZM-19100 or other crimping tools that meet the requirements)	 Cord end terminal crimping tool	 Disassembly tool (model: PV-MS-HZ open-end wrench)
	 Cable tie	 Vacuum cleaner	 Multimeter (DC voltage measurement range ≥ 600 V DC)
	 Marker	 Steel measuring tape	 Level
	 Hydraulic pliers	 Heat-shrink tubing	 Heat gun
Personal protective equipment (PPE)	 Safety gloves	 Safety goggles	 Dust mask

Type	Tools and Instruments		
	 Safety boots	-	-

5.3 Determining the Installation Position

Installation Angle Requirement

The battery can be floor-mounted and wall-mounted. The installation angle requirement is as follows:

- Do not install the battery at forward tilted, back tilted, side tilted, horizontal, or upside down positions.

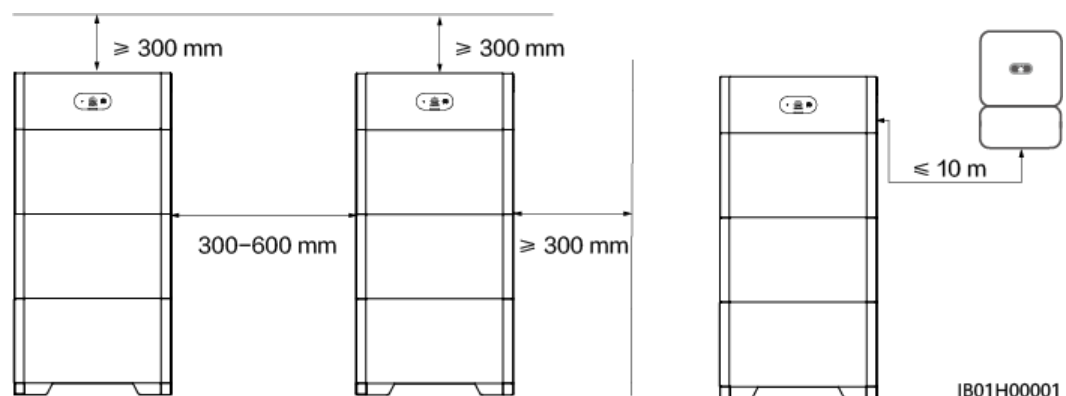
Installation Position Requirements

Install the battery on a solid brick-concrete structure or concrete wall or floor. If other types of walls and floors are used, they must be made of fire-retardant materials and meet the load-bearing requirements of the equipment.

Installation Space Requirements

- During installation, ensure that there is no other devices (except related Huawei devices and awnings) or flammable or explosive materials around the batteries. Reserve adequate space for heat dissipation and safety isolation.
- When the battery is mounted on a wall, do not place any objects under the battery.

Figure 5-1 Installation space



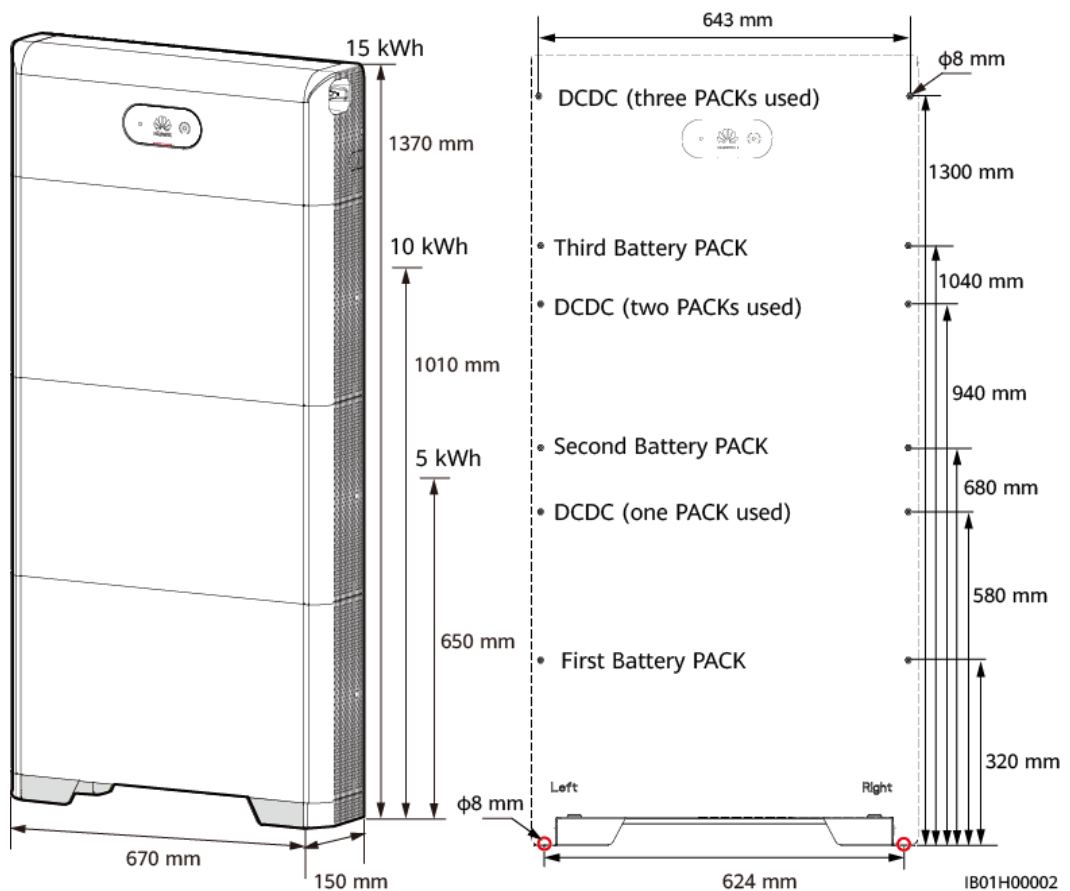
5.4 Equipment Installation

5.4.1 Floor-Mounted Installation

Installation Precautions

Figure 5-2 shows the dimensions of mounting holes for a battery.

Figure 5-2 Floor-mounted installation dimensions



Procedure

Step 1 Align the floor support with the wall surface and keep the support 10 mm to 15 mm away from the wall surface. Level the hole positions using a level, and mark the hole positions for installing the floor support using a marker. Align the marking-off template with the surface of the floor mounting kit, determine the drilling hole positions on the wall for securing the power control module, and mark the positions using a marker.

Step 2 Install the floor support.

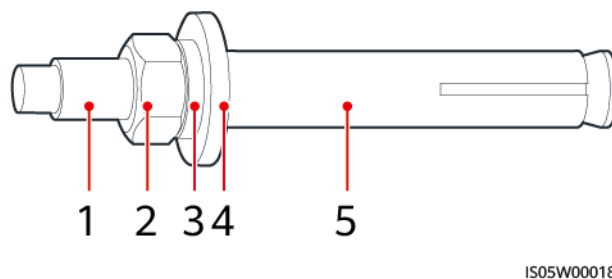
⚠ DANGER

When drilling holes, avoid the water pipes and power cables buried in the wall.

📖 NOTE

M6x60 expansion bolts delivered with the battery are used to install the floor support and power control module. If the length and quantity of the bolts do not meet installation requirements, prepare M6 stainless steel expansion bolts by yourself.

Figure 5-3 M6 expansion bolt structure diagram

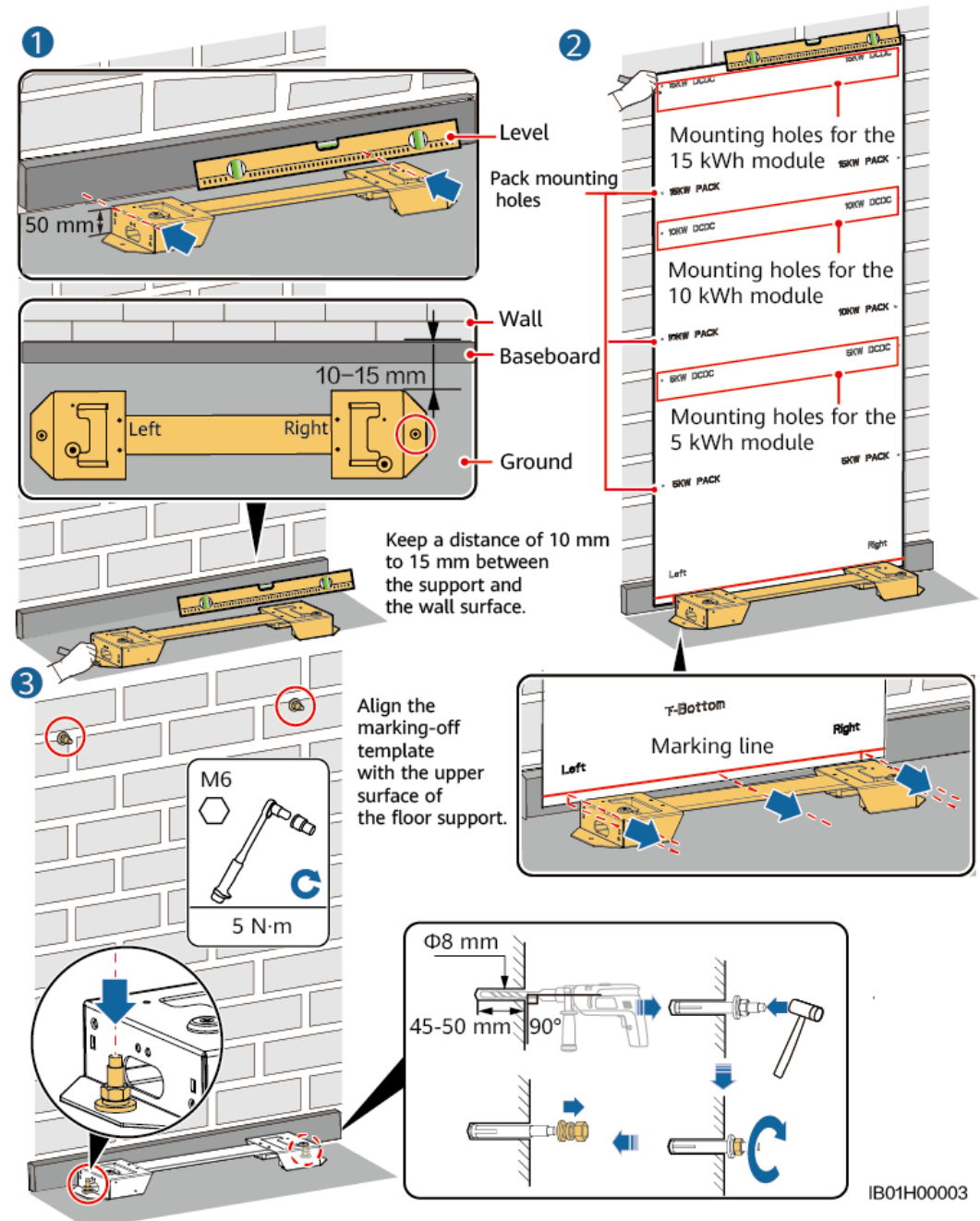


- | | | |
|-----------------|----------------------|-------------------|
| (1) Bolt | (2) Nut | (3) Spring washer |
| (4) Flat washer | (5) Expansion sleeve | |

NOTICE

- To prevent dust inhalation or contact with eyes, wear safety goggles and a dust mask when drilling holes.
- Wipe away any dust in or around the holes and measure the hole distances. If the holes are inaccurately positioned, drill holes again.
- Level the head of the expansion sleeve with the concrete wall or floor after removing the nut, spring washer, and flat washer. Otherwise, the mounting kit will not be securely installed on the wall or ground.
- Loosen the nut, spring washer, and flat washer of the expansion bolt at the bottom.

Figure 5-4 Installing expansion bolts



NOTE

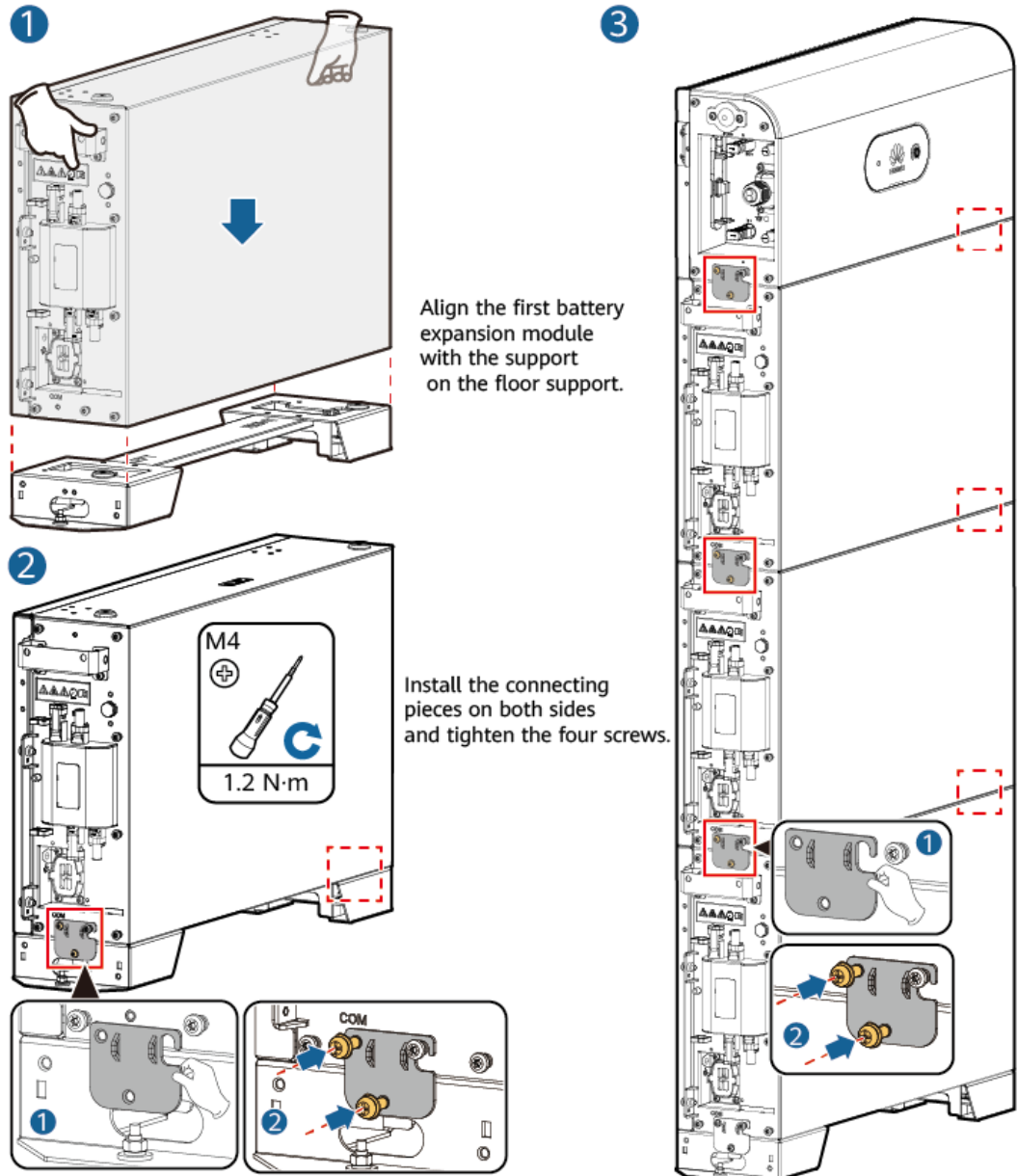
- The mounting holes of the floor-mounted support are designed for M6 screws by default. If the holes in foundation are for M12 screws, you can expand the mounting holes or drill holes based on the mounting holes on the foundation.
- If the battery is secured to a wooden wall, use tapping screws to secure the battery. Ensure that the battery meets the load-bearing requirements (a battery module weighs 50 kg).

Step 3 Place the first battery expansion module on the floor support, install the connecting pieces on both sides, and tighten the four screws. Install the remaining battery expansion modules and power control module from bottom to top.

⚠ WARNING

After installing a module, install and tighten the connecting pieces and screws on the left and right sides of the module, and then install the next module.

Figure 5-5 Installing the battery expansion modules and power control module



Install the remaining battery expansion modules and power control module from bottom to top.

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Step 4 Secure the power control module and battery expansion modules to the wall.

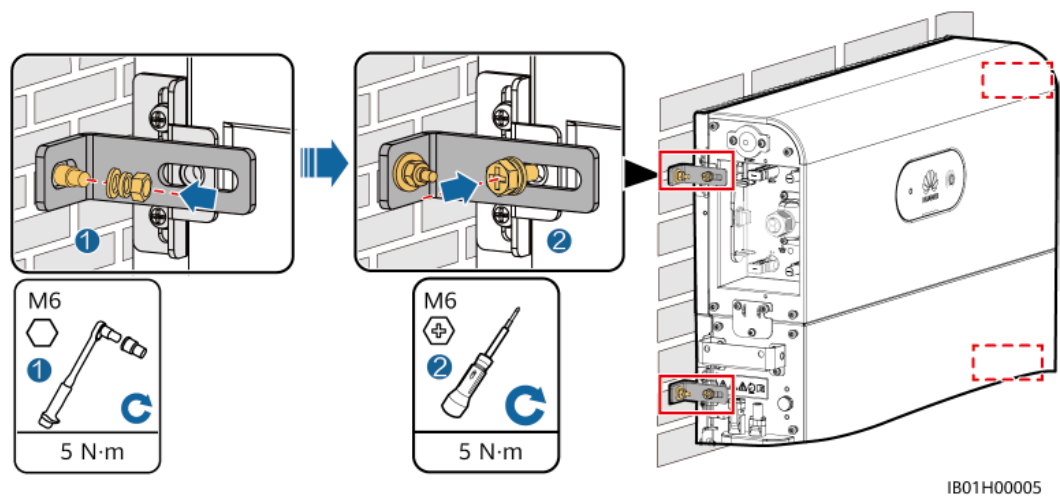
⚠ WARNING

The power control module and battery expansion modules must be fixed on the wall to prevent them from falling down.

📖 NOTE

If the wall has a raised waterproof trough and the distance between the battery and the wall increases, the fasteners delivered with the container may not fit. In this case, you can purchase L-shaped fasteners for the installation. When selecting L-shaped fasteners from other vendors, ensure that they meet the load-bearing requirements (a battery module weighs 50 kg).

Figure 5-6 Fixing the power control module



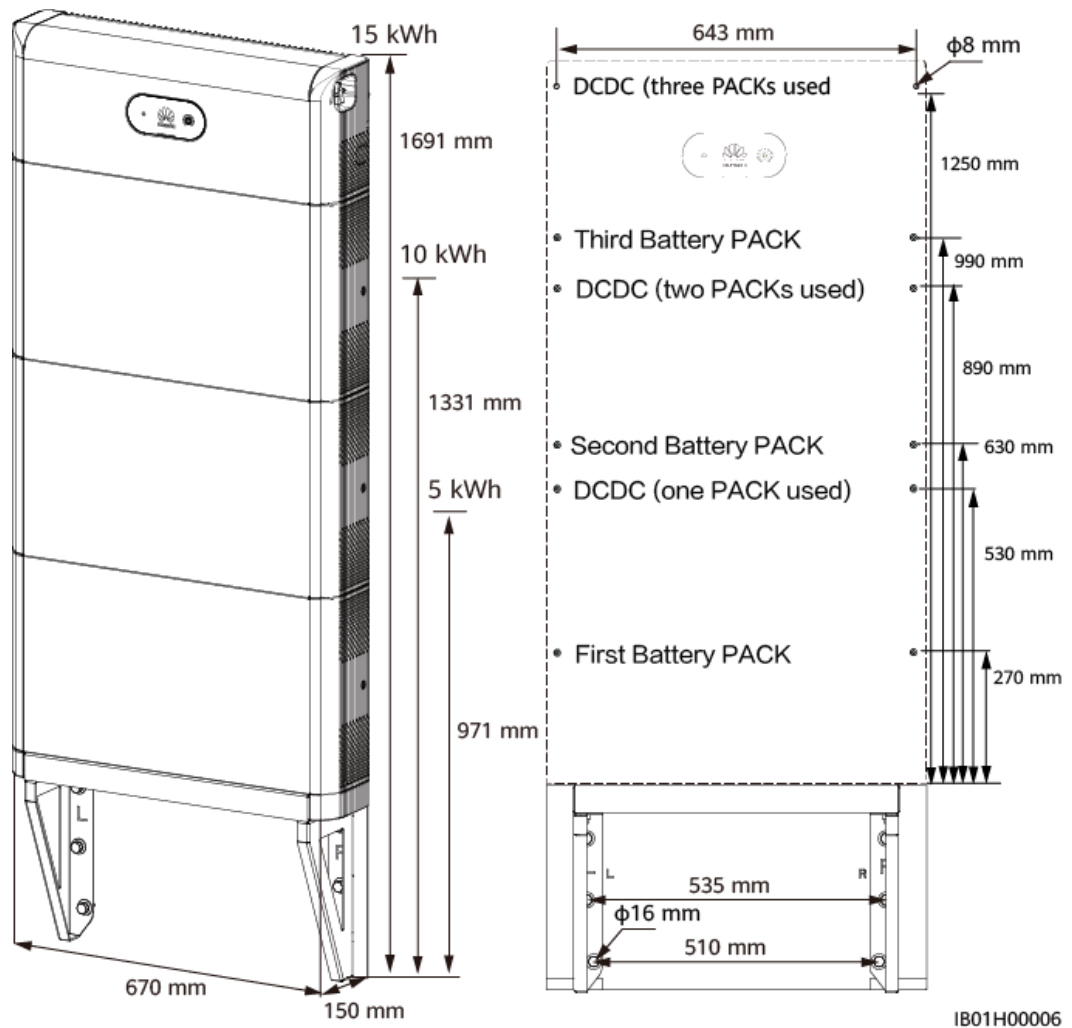
----End

5.4.2 Wall-Mounted Installation

Installation Precautions

Figure 5-7 shows the dimensions of mounting holes for the battery on the wall.

Figure 5-7 Wall-mounted installation dimensions



Procedure

- Step 1** Determine the positions for drilling holes using the marking-off template. Level the positions of mounting holes using a level, and mark the positions with a marker.
- Step 2** Install the mounting kit.

DANGER

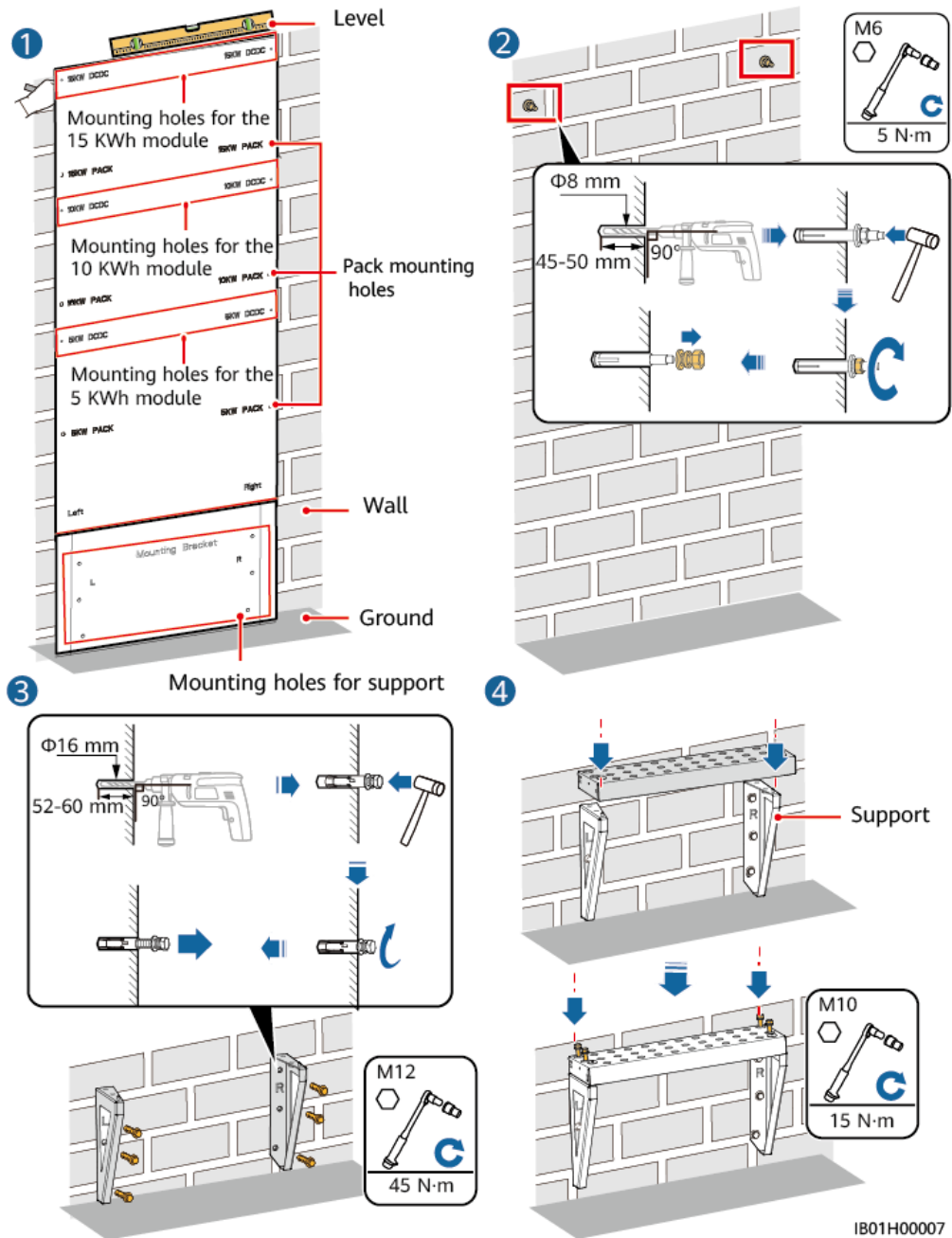
When drilling holes, avoid the water pipes and power cables buried in the wall.

NOTE

M12x60 expansion bolts delivered with the battery are used to fix the wall mounting support. If the length and quantity of the bolts do not meet installation requirements, prepare M12 stainless steel expansion bolts by yourself.

M6x60 expansion bolts delivered with the battery are used to fix the power control module. If the length and quantity of the bolts do not meet installation requirements, prepare M6 stainless steel expansion bolts by yourself.

Figure 5-8 Wall-mounted installation



Step 3 Place the first battery expansion module on the wall-mounted support, install the left and right connective pieces, and install the second battery expansion module, third battery expansion module, and power control module from bottom to top.

WARNING

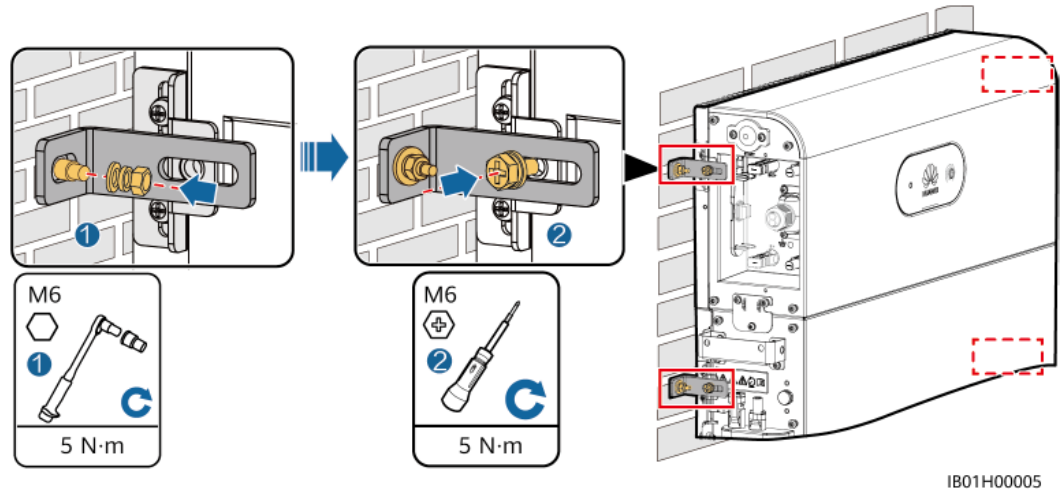
After installing a module, install and tighten the connecting pieces and screws on the left and right sides of the module, and then install the next module.

Step 4 Secure the power control module and battery expansion modules to the wall.

⚠ WARNING

The power control module and battery expansion modules must be fixed on the wall to prevent them from falling down.

Figure 5-9 Fixing power control module



IB01H00005

----End

6 Electrical Connection

Precautions

 **DANGER**

Before connecting cables, ensure that the DC switch on the battery and all the switches connected to the battery are set to OFF. Otherwise, the high voltage of the battery may result in electric shocks.

 **DANGER**

Note the polarities when installing batteries. Do not connect the positive and negative poles of a battery or battery string together. Otherwise, the battery may be short-circuited.

 **DANGER**

- Do not smoke or have an open flame around batteries.
 - Wear personal protective equipment and use dedicated insulated tools to avoid electric shocks or short circuits.
-

 **WARNING**

- The equipment damage caused by incorrect cable connections is not covered under any warranty.
 - Only certified electricians are allowed to connect cables.
 - Operation personnel must wear proper PPE when connecting cables.
-

 **WARNING**

- Tighten the screws on copper bars or cables to the torque specified in this document. Periodically confirm whether the screws are tightened, check for rust, corrosion, or other foreign objects, and clean them up if any. Loose screw connections will result in excessive voltage drops and batteries may catch fire when the current is high.
 - When installing batteries, do not place installation tools, metal parts, or sundries on the batteries. After the installation is complete, clean up the objects on the batteries and the surrounding area.
-

 **CAUTION**

- Do not connect two or more cables to the positive or negative power port of a battery in parallel.
 - Stay away from the equipment when preparing cables to prevent cable scraps from entering the equipment. Cable scraps may cause sparks and result in personal injury and equipment damage.
-

 **NOTE**

The cable colors shown in the electrical connection diagrams provided in this chapter are for reference only. Select cables in accordance with local cable specifications (green-and-yellow cables are only used for PE).

6.1 Preparing Cables

Figure 6-1 Battery cable connections

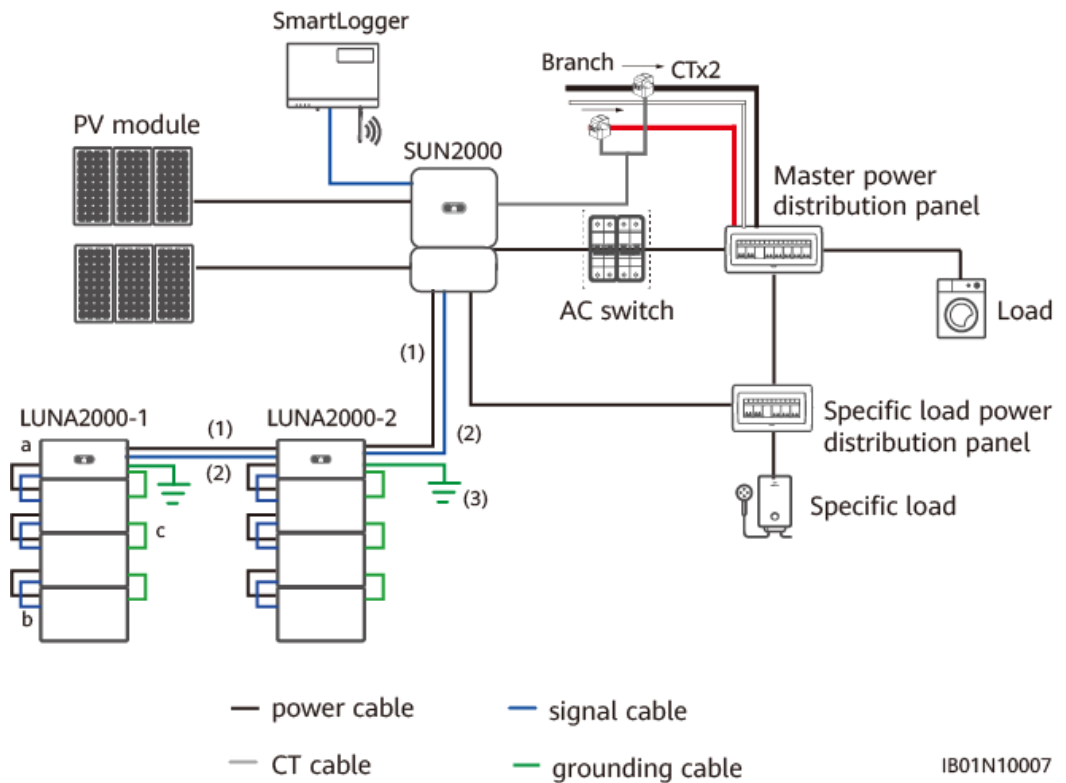


Table 6-1 Cables prepared by the customer

No.	Cable	Type	Recommended Specifications	Source
1	DC input power cable (inverter to battery and battery to battery)	Common outdoor PV cable in the industry	<ul style="list-style-type: none"> Conductor cross-sectional area: 3.5–5.5 mm² Cable outer diameter: 5.5–9 mm 	Prepared by the customer
2	Signal cable (inverter to battery and battery to battery)	Outdoor shielded twisted pair cable (8 cores)	<ul style="list-style-type: none"> Conductor cross-sectional area: 0.20–1 mm² Cable outer diameter: 6.2–7 mm 	Prepared by the customer

No.	Cable	Type	Recommended Specifications	Source
3	Ground cable	Single-core outdoor copper cable	<ul style="list-style-type: none"> 8 mm² 	Prepared by the customer

Table 6-2 Cables delivered with the battery

No.	Cable	Type	Source
a	DC input power cable (power control module to battery expansion module)	Common outdoor PV cable in the industry	Delivered with the product
b	Signal cable (power control module to battery expansion module)	Outdoor shielded twisted pair cable	Delivered with the product
c	Ground cable (between the power control module and battery expansion modules)	Single-core outdoor copper cable	Delivered with the product

 **NOTE**

- The minimum cable diameter must comply with local cable standards.
- The factors that affect cable selection include the rated current, cable type, routing mode, ambient temperature, and maximum expected line loss.

6.2 Internal Electrical Connections of the Battery

 **NOTE**

Internal cables are delivered with the battery. For details, see the *Packing List* in the packing case.

6.2.1 Installing an Internal Ground Cable

Precautions



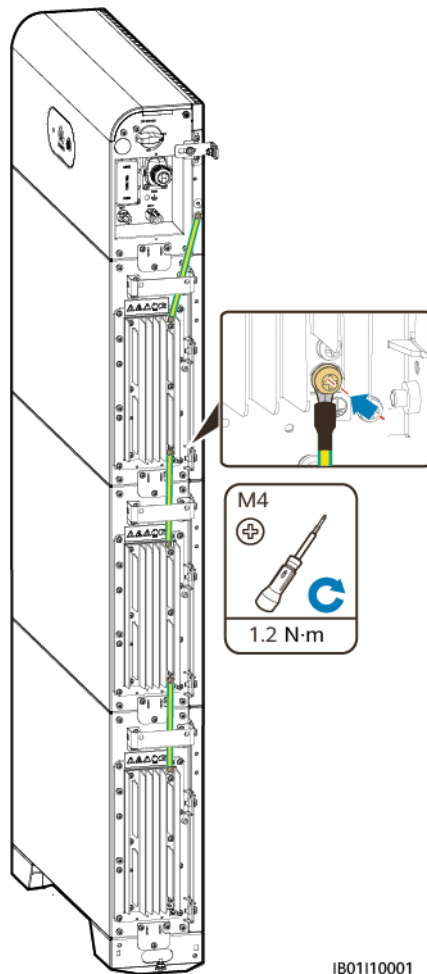
Ensure that the PE cable is securely connected. Otherwise, electric shocks may occur.

 NOTE

It is recommended that silica gel or paint be used around the ground terminal after the PE cable is connected.

- Step 1** Connect the PE cable to the battery power control modules and battery expansion modules.

Figure 6-2 Connecting the internal PE cable

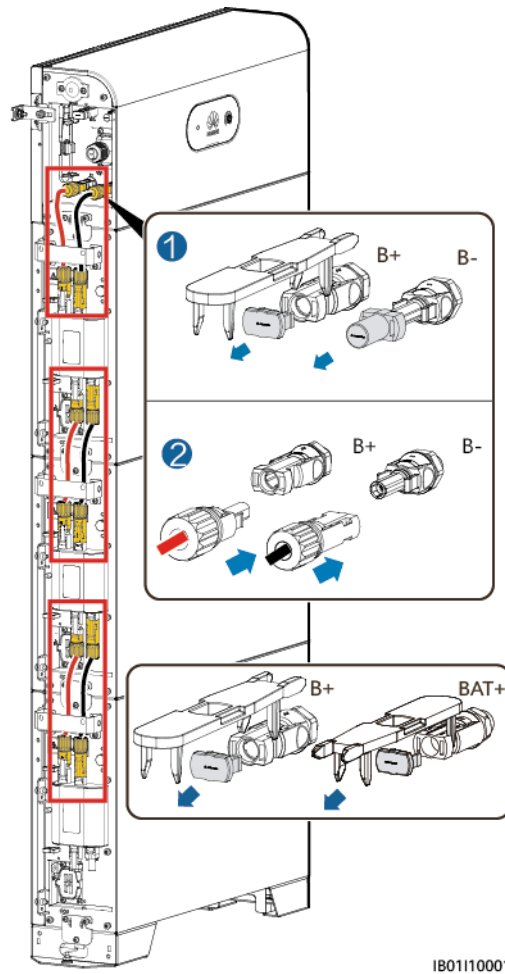


----End

6.2.2 Installing Internal DC Terminals

- Step 1** Insert the positive and negative connectors delivered with the battery into the positive and negative battery cascading terminals (B+ and B-).

Figure 6-3 DC power cable connection inside the battery



NOTE

The DC terminals between the power control module and the battery expansion modules use the DC connection cable (Amphenol terminal) delivered with the battery.

NOTICE

After the positive and negative connectors snap into place, pull the DC input power cables back to ensure that they are connected securely.

----End

6.2.3 Connecting Internal Signal Cables

Connecting Signal Cables Between the Power Control Module and Battery Expansion Modules

 NOTE

- The protective housing of the communications terminal delivered with the device can be fastened with clips or screws based on the actual diagram.
- Connect the communications terminals of the power control module and battery expansion modules in sequence and secure them using cable clips. Install the internal signal cables described in this section using the three signal cables with a diameter of 5 mm and rubber plugs delivered with the DCDC. Do not use signal cables with a diameter of 7 mm. Do not install a cable with a diameter of 5 mm into a $\Phi 7$ mm rubber plug, the 7 mm hole is used to connect to an inverter or cascaded battery.

Figure 6-4 Securing With Clips

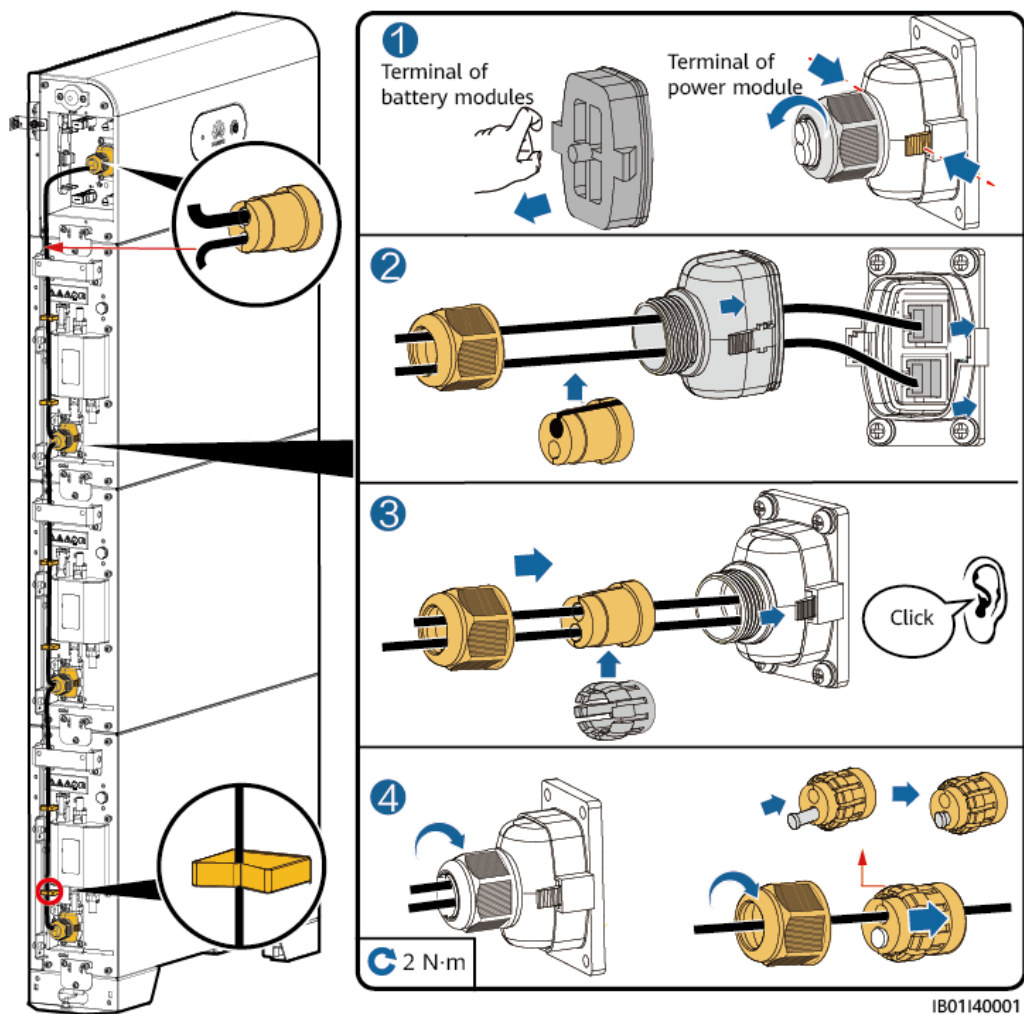
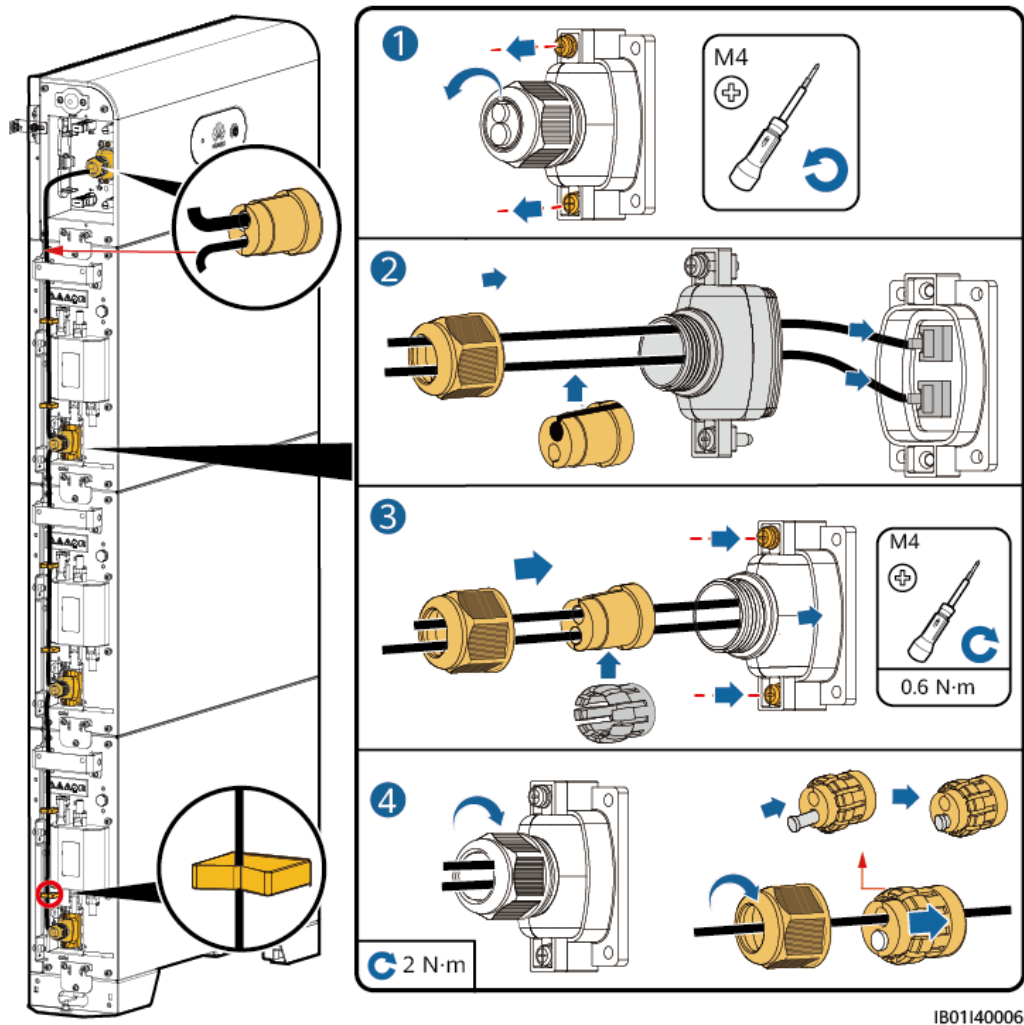


Figure 6-5 Securing With Screws



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NOTE

- When a communications terminal is connected to a single network cable, a waterproof rubber plug must be installed. Do not install a cable with a diameter of 5 mm into a $\Phi 7$ mm rubber plug.
- After inserting the terminal shell into the COM port, shake the terminal shell left and right and pull it back to ensure that it is securely installed, and tighten the nut (ensure that the rubber plug is tightly compressed). Otherwise, the waterproof performance is affected.

6.3 External Electrical Connections of the Battery

Connection Diagram (Inverter + One Battery)

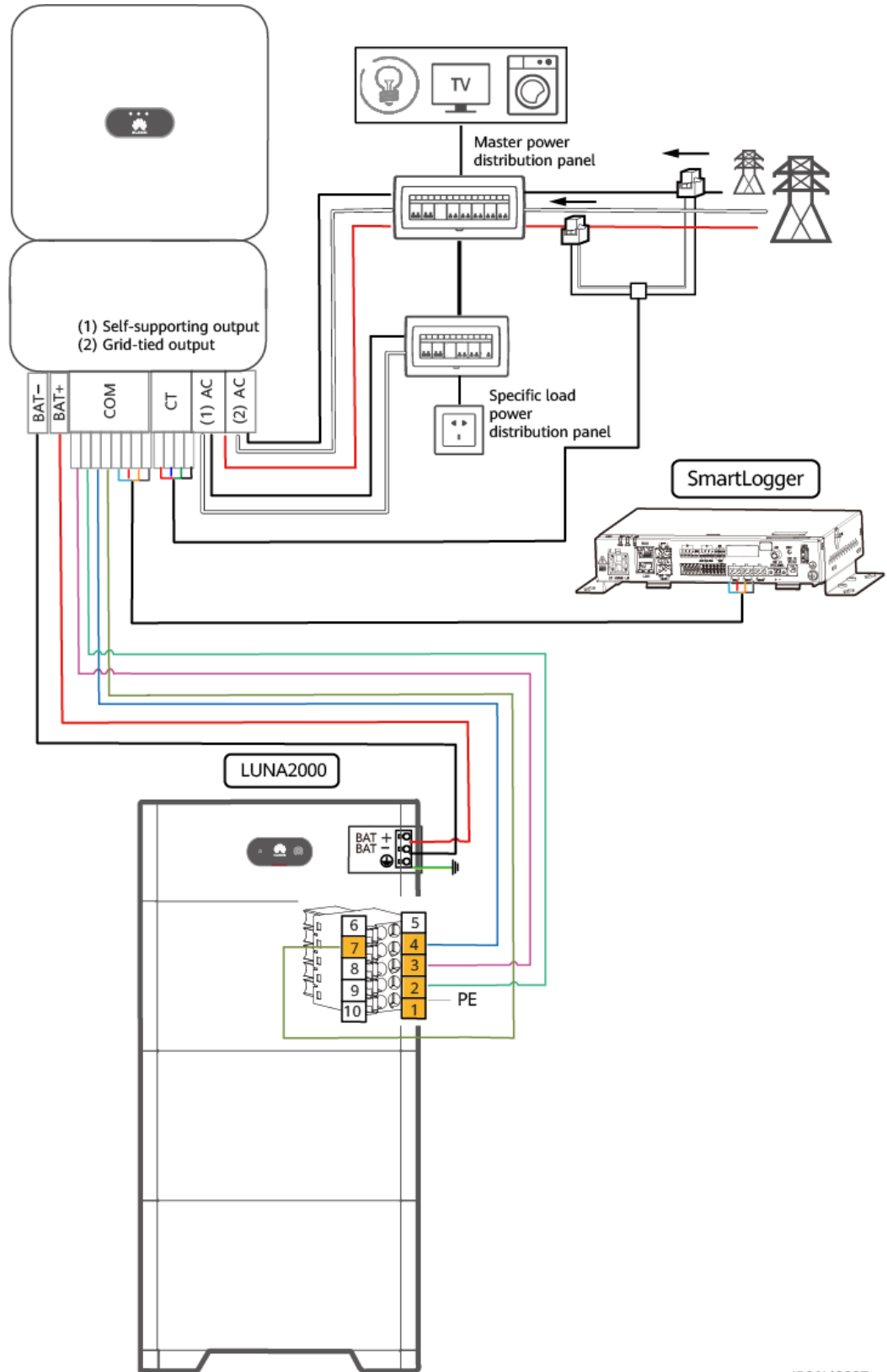
NOTE

The DC-DC converter has a COM port on both sides. The communication cable of the inverter can connect to the COM port on either side. You can choose a COM port based on the installation position. The COM port on the right side is recommended.

NOTICE

The COM ports on the two sides of the DC-DC converter are symmetrical and in different directions. Insert the cables to the COM ports in the directions shown in the figure.

Figure 6-6 Connection Diagram (Inverter + One Battery)



IB01140007

Connection Diagram (Inverter + Two Batteries)

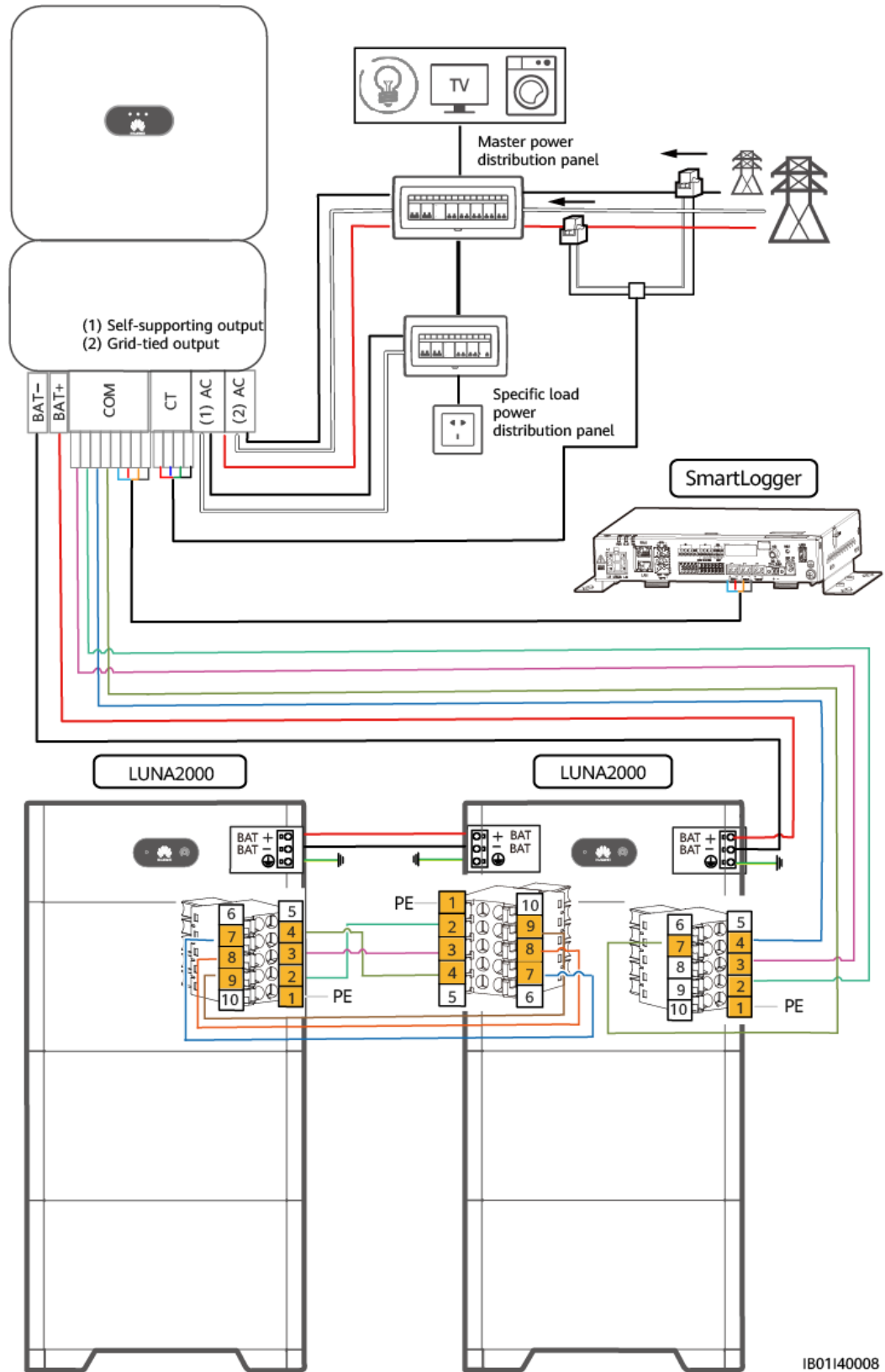
NOTE

The DC-DC converter has a COM port on both sides. When batteries are connected in parallel, you are advised to connect the inverter to the COM port on the right side and connect the cascaded batteries to the COM port on the left side.

WARNING

The COM ports on the two sides of the DC-DC converter are symmetrical and in different directions. Insert the cables to the COM ports in the directions shown in the figure.

Figure 6-7 Connection Diagram (Inverter + Two Batteries)

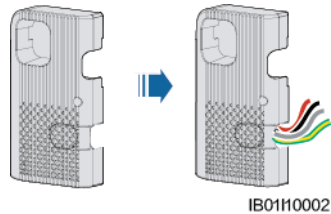


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Routing Cables Out of the Cable Hole

Cut a cable hole based on the cabling mode, and route external cables through the cable hole.

Figure 6-8 Routing cables out of the cable hole



NOTICE

Before connecting external cables, route the cables through the cable hole to avoid disconnecting after installation.

6.3.1 Installing a PE Cable

Precautions

DANGER

Ensure that the PE cable is securely connected. Otherwise, electric shocks may occur.

NOTE

It is recommended that silica gel or paint be used around the ground terminal after the PE cable is connected.

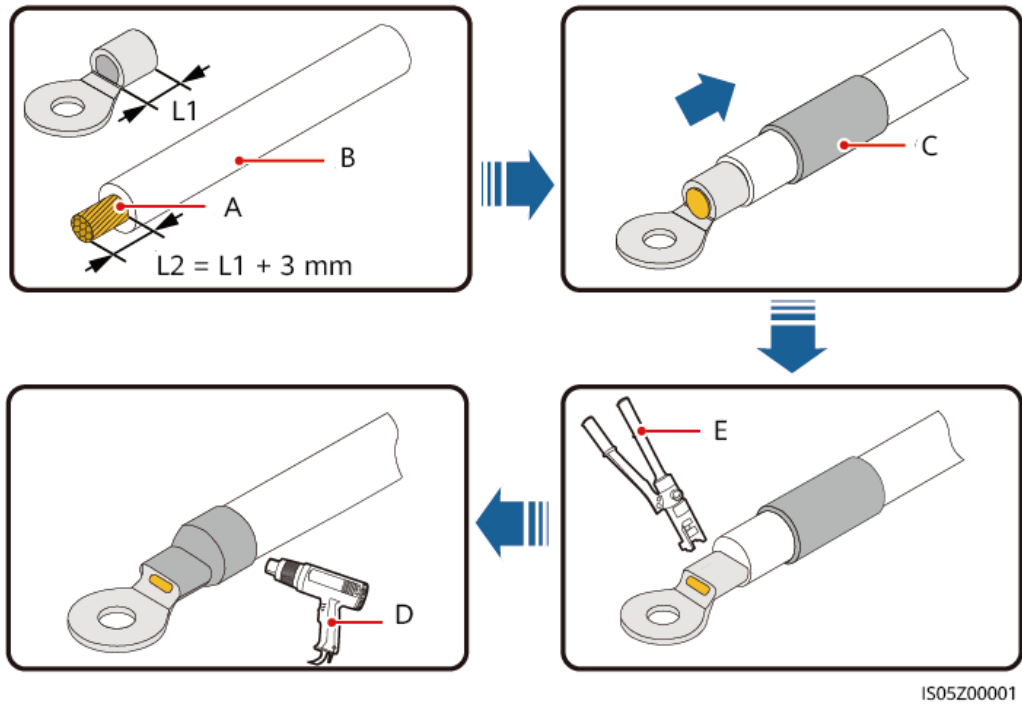
Procedure

Step 1 Crimp an OT terminal.

NOTICE

- Avoid scratching the core wire when stripping a cable.
- The cavity formed after the conductor crimp strip of the OT terminal is crimped must wrap the core wires completely. The core wires must contact the OT terminal closely.
- Wrap the wire crimping area with heat shrink tubing or insulation tape. The heat shrink tubing is used as an example.
- When using a heat gun, protect the equipment from being scorched.

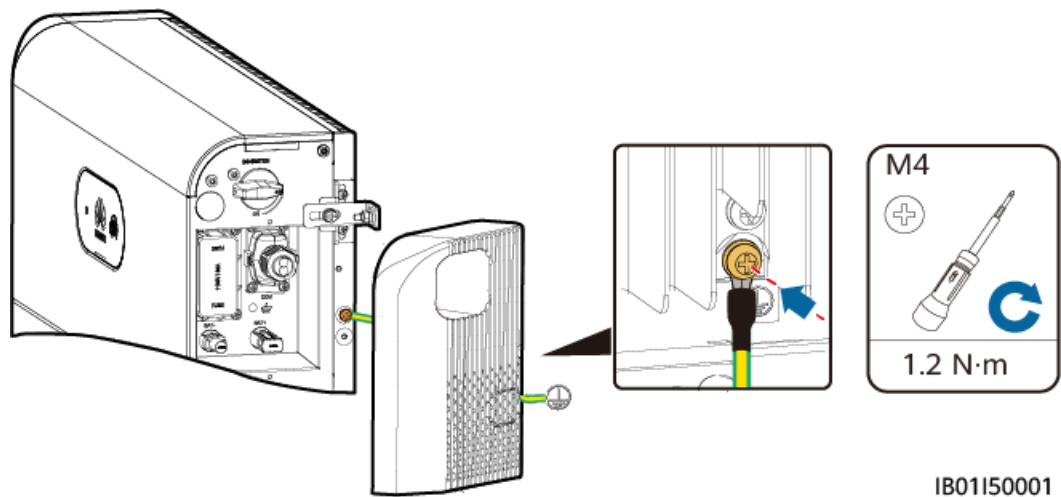
Figure 6-9 Crimping an OT terminal



- (A) Core wire
- (B) Insulation layer
- (C) Heat shrink tubing
- (D) Heat gun
- (E) Hydraulic pliers

Step 2 Connect the ground point of the power control module to the external ground point.

Figure 6-10 Grounding the PE cable



 **NOTE**

It is recommended that silica gel or paint be used around the ground terminal after the PE cable is connected.

----End

6.3.2 Installing DC Input Power Cables

Connect DC input power cables to the inverter

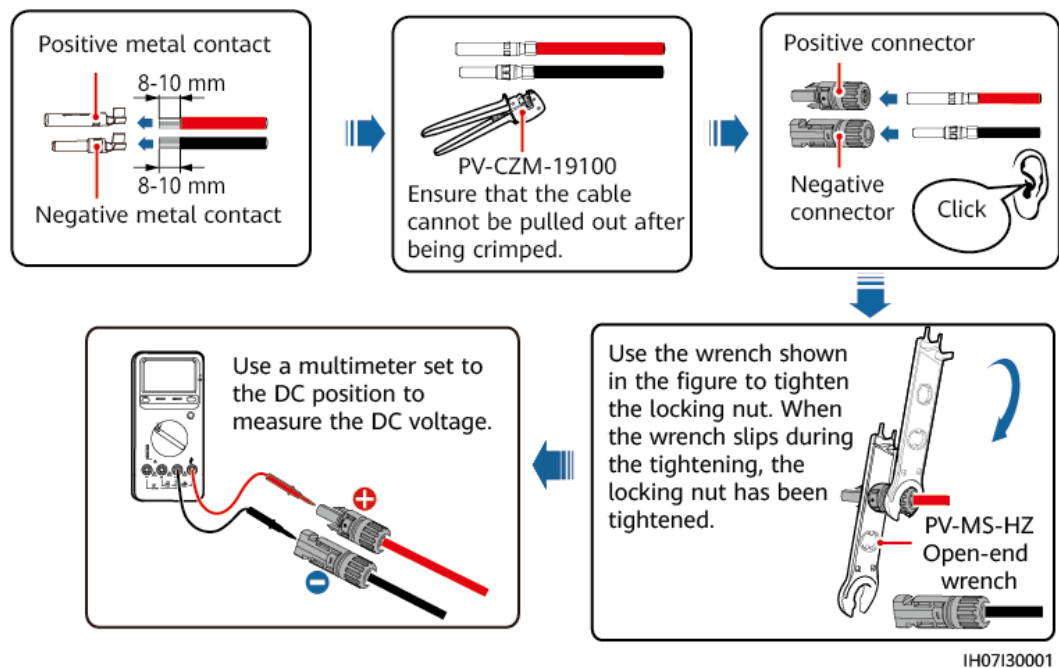
Insert the positive and negative battery connectors (Staubli) into the corresponding DC input terminals (BAT+ and BAT-).

 **NOTE**

The DC input terminals (BAT+ and BAT-) on the left and right sides of the battery are the same.

Step 1 Assemble DC connectors.

Figure 6-11 Assembling DC connectors



 **CAUTION**

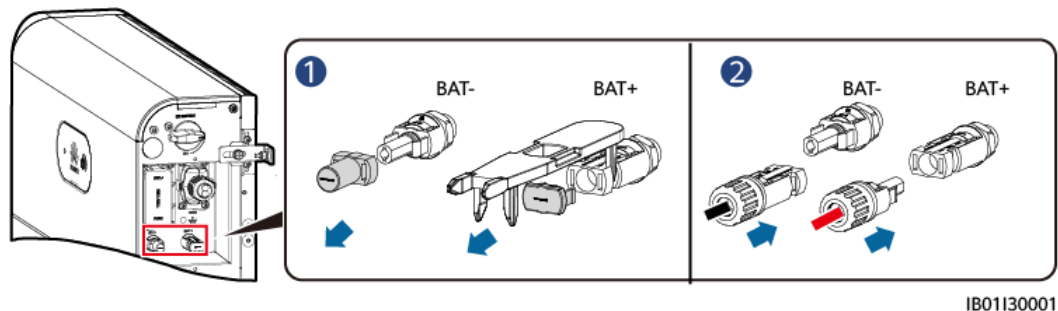
- For battery terminals, use the delivered Staubli MC4 positive and negative metal terminals and DC connectors. Using incompatible positive and negative metal terminals and DC connectors may burn the cables or damage the module. The resulting device damage will not be covered under warranty.
- You are advised to use the PV-CZM-19100 crimping pliers or other crimping pliers with the same specifications.

NOTICE

- Keep the DC input BAT+ cable and BAT- cable close to each other.
- Cables with high rigidity, such as armored cables, are not recommended as DC input power cables to avoid cable folding.
- Before assembling DC connectors, label the cable polarities correctly to ensure correct cable connections.
- After crimping the positive and negative metal terminals, pull the DC input power cables back to ensure that they are connected securely.
- Insert the crimped metal terminals of the positive and negative power cables into the appropriate positive and negative connectors. Then pull back the DC input power cables to ensure that they are connected securely.

Step 2 Insert the positive and negative connectors into the battery terminals (BAT+ and BAT-) on the switch and connect the other end to the cascaded battery.

Figure 6-12 Connecting battery cables



----End

6.3.3 Installing a Signal Cable

Connecting the Signal Cable between the Power Control Module and the Inverter

NOTICE

When laying out a signal cable, separate it from power cables and keep it away from strong interference sources to prevent communication interruption.

The COM port definitions on both sides of the power control module are the same. It is recommended that the COM port on the switch side be connected to the inverter and the COM port on the other side be connected to the cascaded battery.

Figure 6-13 Signal cable ports

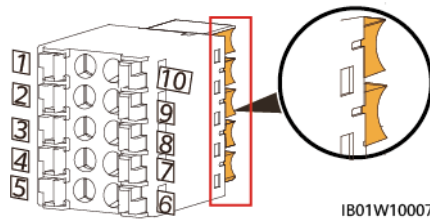


Table 6-3 COM port definition

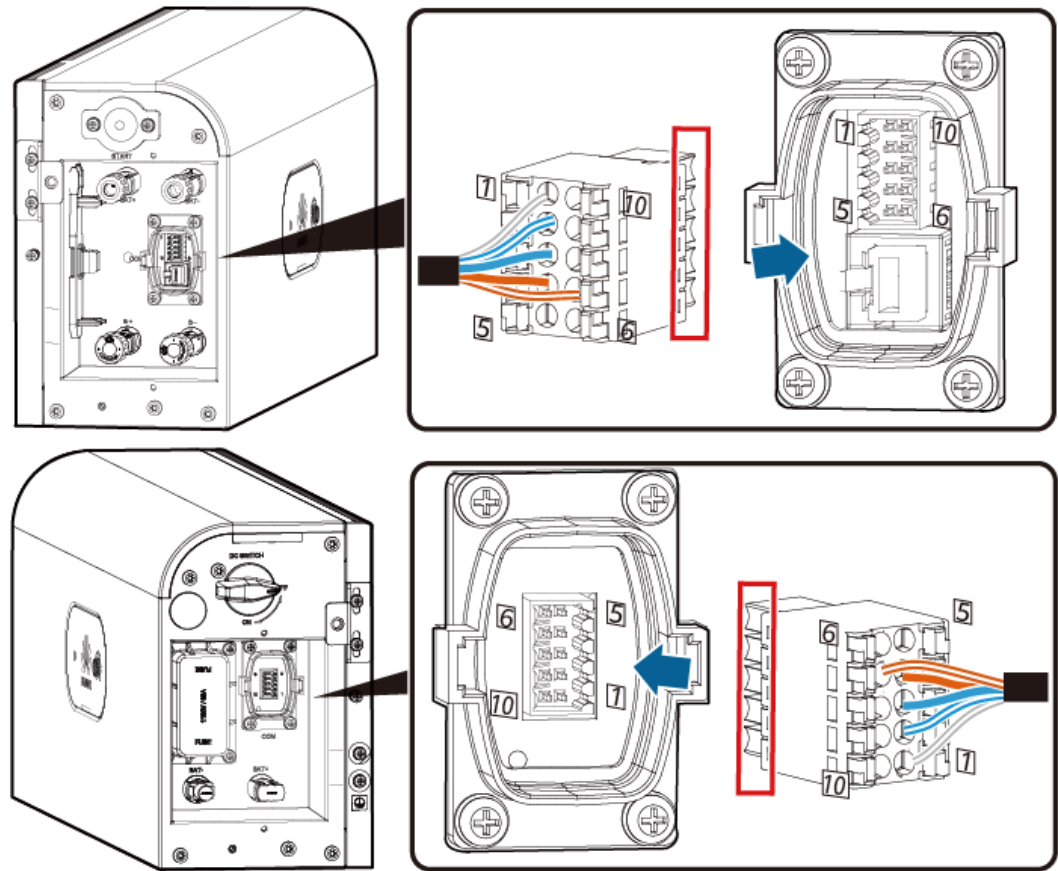
No.	Label	Definition	Description
1	PE	Shield layer grounding	Shield layer grounding
2	Enable-	Enable signal GND	Connects to the enable signal GND of the inverter.
3	Enable+	Enable signal+	Connects to the positive enable signal of the inverter.
4	485A1	RS485A, RS485 differential signal+	Connects to the RS485 signal port + of the inverter or cascaded battery.
5	485A2	RS485A, RS485 differential signal+	Reserved
6	485B2	RS485B, RS485 differential signal-	Reserved
7	485B1	RS485B, RS485 differential signal-	Connects to the RS485 signal port - of the inverter or cascaded battery.
8	CANL	Extended CAN bus port	Used for signal cable cascading in battery cascading scenarios.
9	CANH	Extended CAN bus port	Used for signal cable cascading in battery cascading scenarios.
10	PE	Shield layer grounding	Shield layer grounding

Terminals

NOTE

Identify the signal terminal pins according to the following figures, and connect cables according to [Table 6-3](#). When you insert the communications terminal of the power control module, the silk screens on the two sides of the communications port are different. Insert the communications terminal according to the following figures.

Figure 6-14 Inserting the terminal

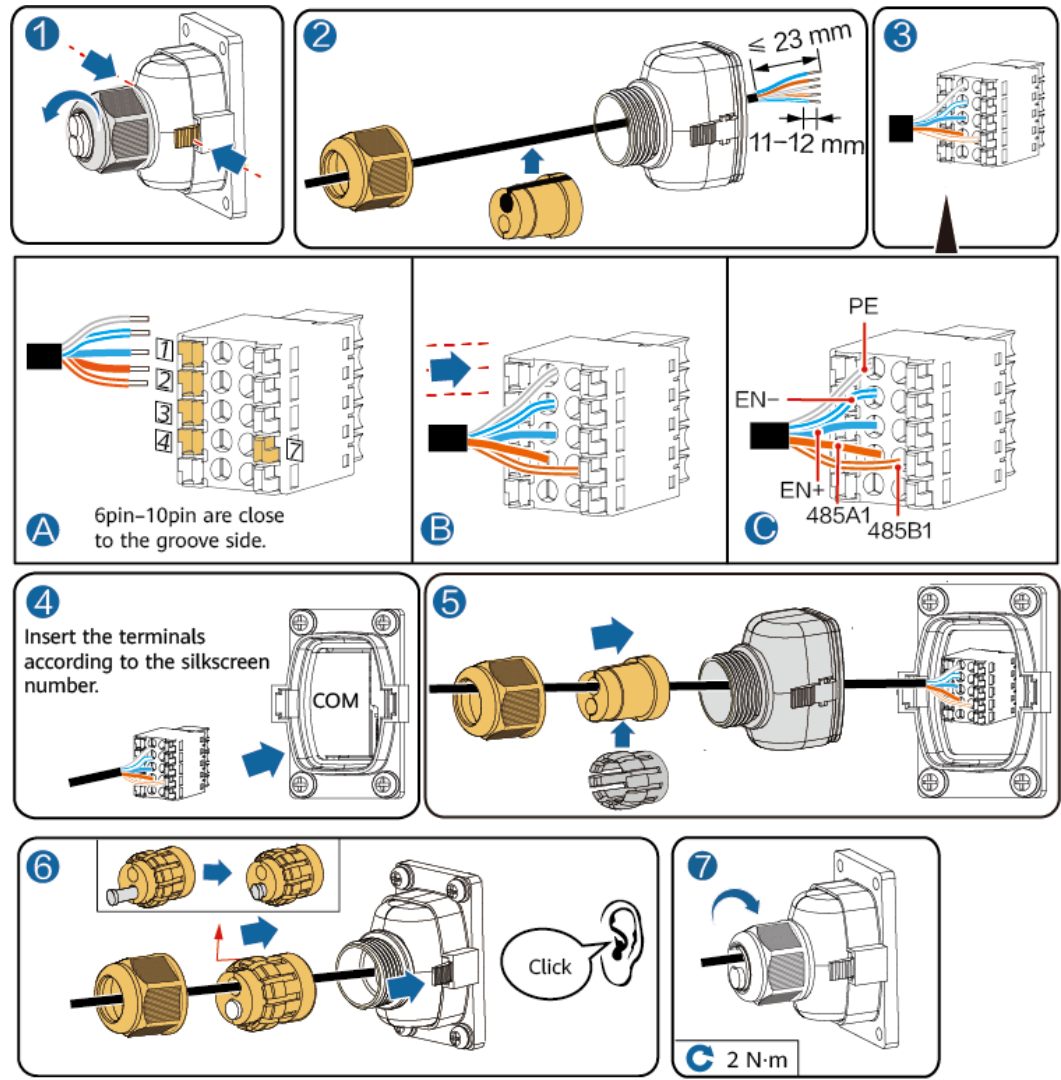


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Connecting a Signal Cable

Prepare signal cable terminals for connecting to the inverter.

Figure 6-15 Connecting inverter terminals

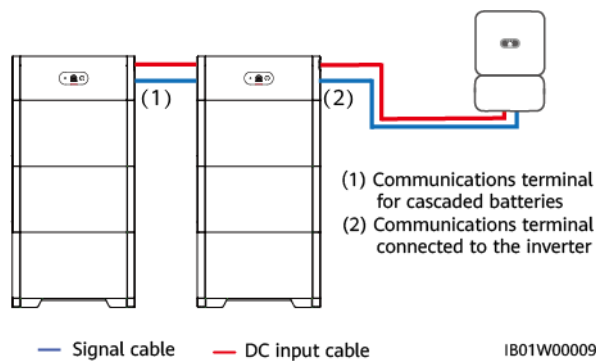


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6.4 (Optional) Cascading Batteries

Battery Cascading Cable Connection

Figure 6-16 Battery cascading cable connection



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Connecting Cascading DC Input Power Cables (Cascading)

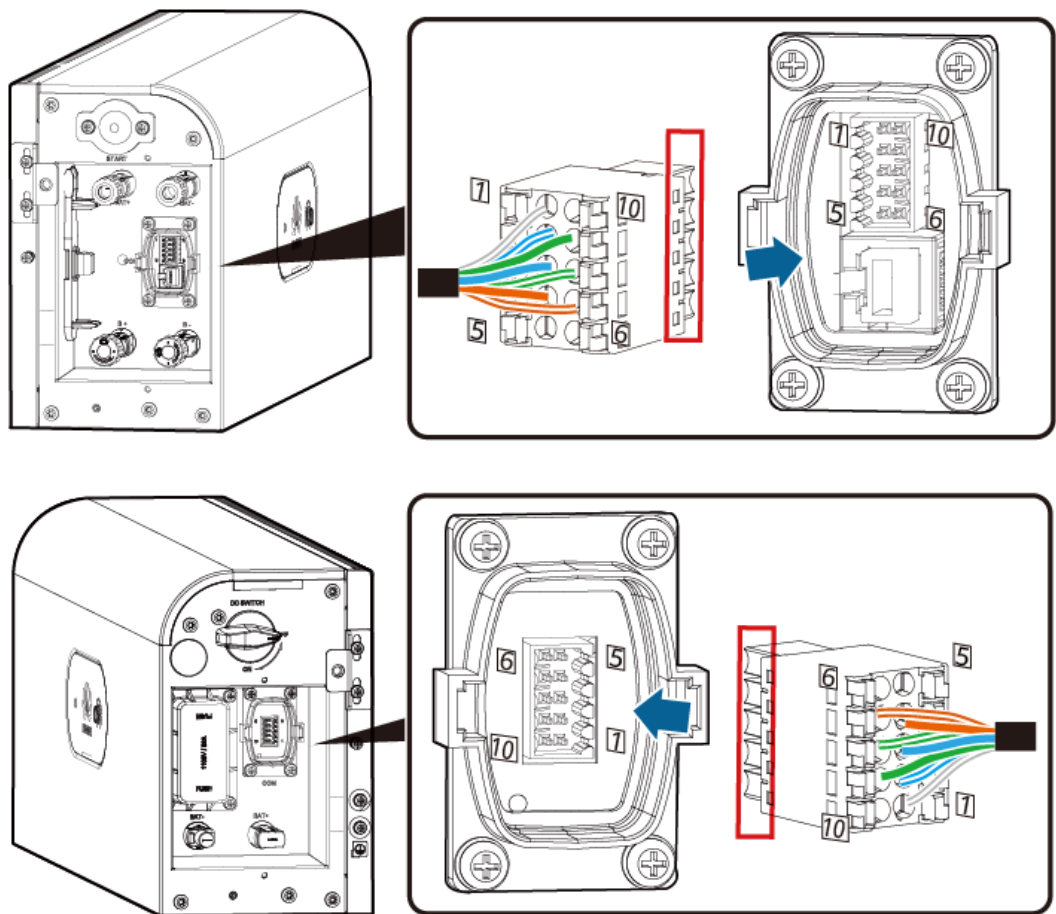
Connect the DC input terminals (BAT+ and BAT-) between the power control module by referring to [6.3.2 Installing DC Input Power Cables](#).

Terminals

NOTE

Identify the signal terminal pins according to the following figures, and connect cables according to [Table 6-3](#). When you insert the communications terminal of the power control module, the silk screens on the two sides of the communications port are different. Insert the communications terminal according to the following figures.

Figure 6-17 Inserting the terminal

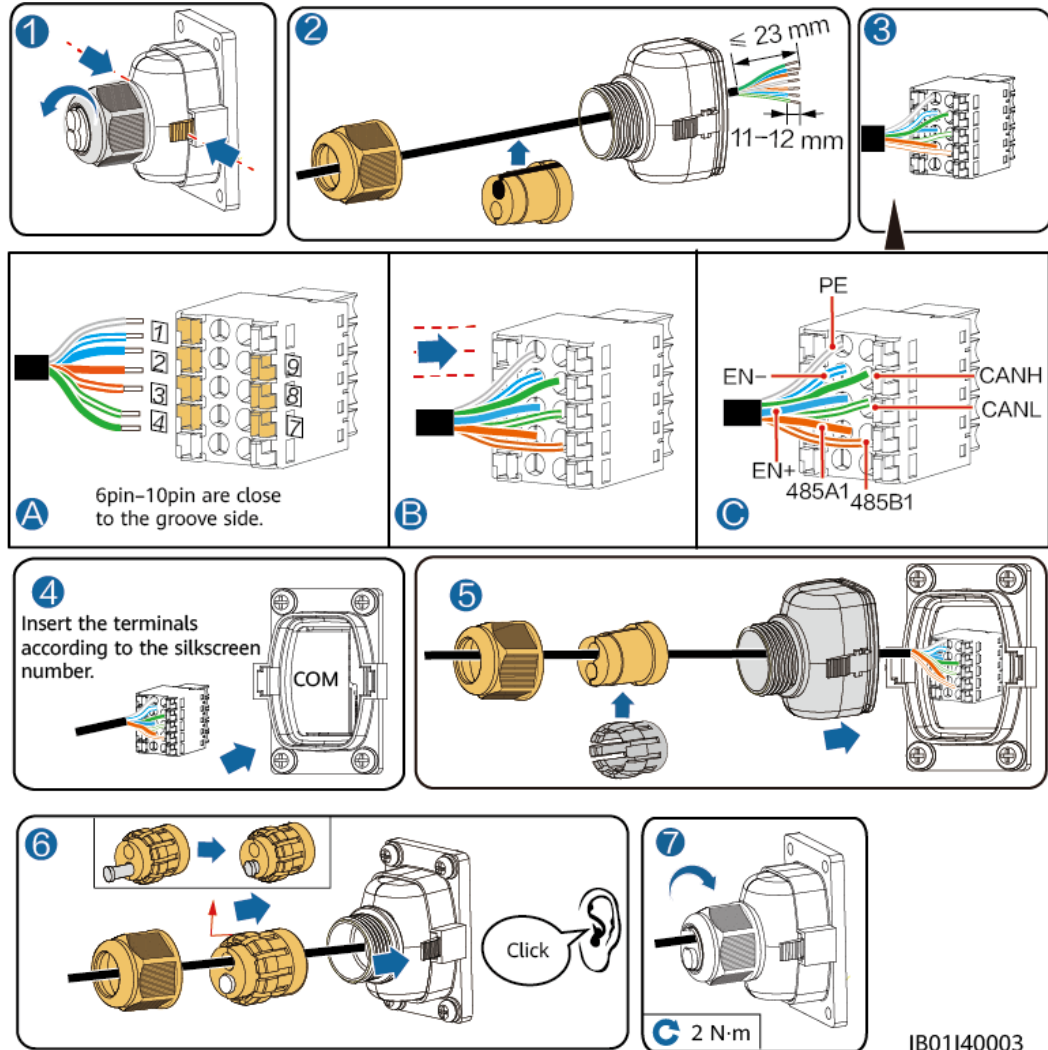


IB01W10008

Connecting a Signal Cable (Cascading)

Prepare a signal cable terminal for connecting the power control module.

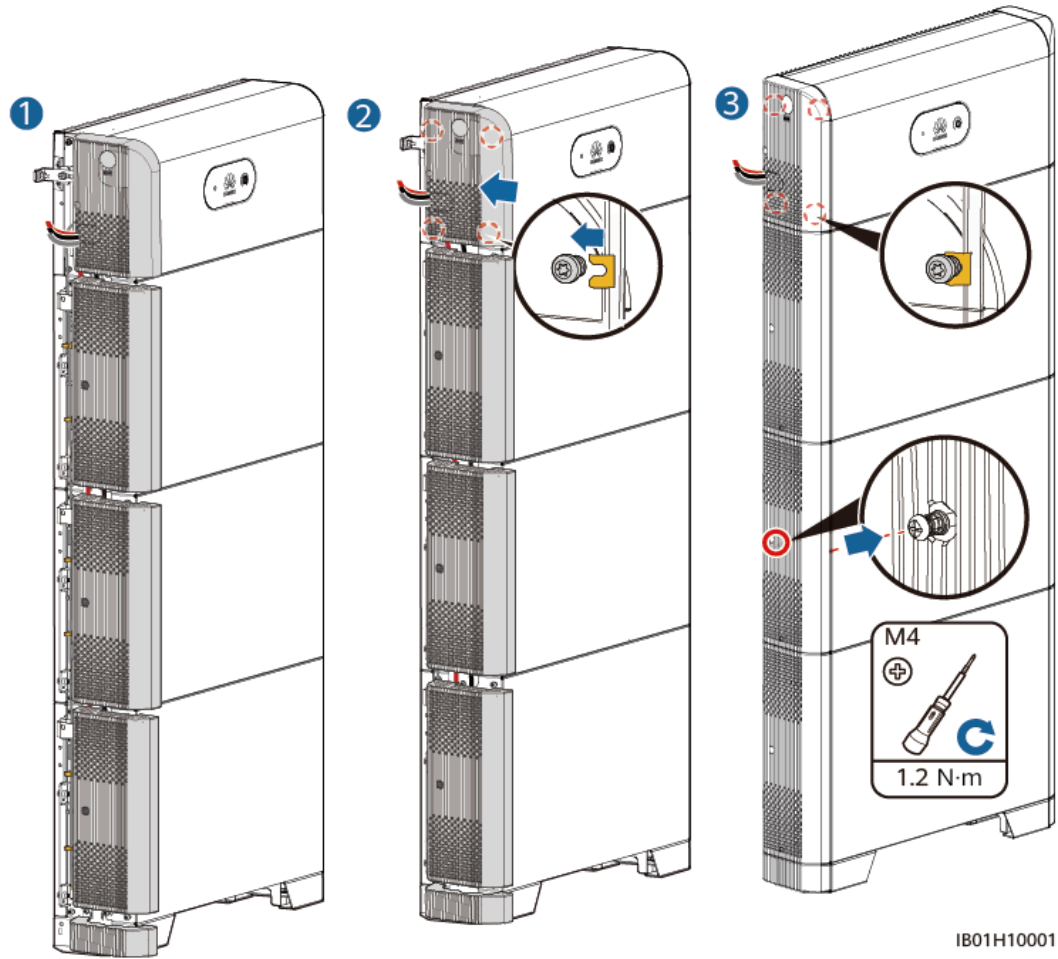
Figure 6-18 Cascading communication terminal



6.5 Installing the Cover

After electrical connections are complete, check that cables are correctly and securely connected, install the external protective cover, and secure it using screws.

Figure 6-19 Installing the cover



7 System Commissioning

DANGER

- Wear personal protective equipment and use dedicated insulated tools to avoid electric shocks or short circuits.

CAUTION

- During the power-on procedure, power off the batteries immediately if any fault is detected. Rectify the fault before proceeding with the procedure.
- After batteries are used for system commissioning or batteries have discharged, charge the batteries in time. Otherwise, batteries may be damaged due to overdischarge.
- Battery overdischarge and damage may occur if batteries with low SOC are stored. Batteries should be recharged in a timely manner.

NOTICE

Before the equipment is put into operation for the first time, ensure that the parameters are set correctly by professional personnel. Incorrect parameter settings may result in noncompliance with local grid connection requirements and affect the normal operations of the equipment.

7.1 Verification Before Power-On

Table 7-1 Check items and acceptance criteria

No.	Check Item	Acceptance Criteria
1	Battery installation	The installation is correct and reliable.

No.	Check Item	Acceptance Criteria
2	Cables routing	Cables are routed properly as required by the customer.
3	Cable tie	Cable ties are evenly distributed and no burr exists.
4	Grounding	The PE cable is connected correctly, securely, and reliably.
5	Switch	The DC switch and all switches connected to the battery are OFF.
6	Cable connection	The AC output power cable, DC input power cable, battery cable, and signal cable are connected correctly, securely, and reliably.
7	Unused terminal and port	Unused terminals and ports are locked by watertight caps.
8	Installation environment	The installation space is proper, and the installation environment is clean and tidy.

7.2 System Power-On

NOTICE

- To prevent the device from being exposed to high humidity in the power-off state, you are advised to power on the LUNA2000 within 24 hours after unpacking it. The period for which the device remains powered-off during maintenance must not exceed 24 hours. Otherwise, condensation may cause damage to the device.
- After turning on the battery switch, power on the inverter. For details about how to power on the inverter, see the quick guide for the corresponding inverter model.




NOTE

If no PV module is configured, press the black start button first.

Turn on the DC switch on the battery. After the battery is installed and powered on for the first time, the ring LED blinks for three circles. Observe the battery indicator to check the running status.

LED Indicators

Table 7-2 LED indicators

Category	Status (Blinking at Long Intervals: On for 1s and then Off for 1s; Blinking at Short Intervals: On for 0.2s and then Off for 0.2s)		Description
Running indicator			N/A
	Steady green	Steady green	Operating mode
	Blinking green slowly	Blinking green slowly	Standby mode
	Off	Off	Hibernation mode
	Blinking red fast	N/A	Power control module environment alarm
	N/A	Blinking red fast	Battery expansion module environment alarm
	Steady red	N/A	The power control module is faulty.
	N/A	Steady red	The battery expansion module is faulty.
	Steady red	Steady red	Faulty
Battery system indicator			N/A
	Green		Battery level. Each bar indicates 10%.
	Steady red		The first three bars indicate the number of faulty battery expansion modules.

7.3 Battery Commissioning

NOTE

- You can set parameters on the FusionSolar app (recommended) or SmartLogger WebUI (not recommended) as required.
- Install the FusionSolar app (5.7.001 or later).
- Mobile phone operating system: Android 5.0, iOS 11.0, or later versions are supported. You are recommended to use mobile phones of Android 8.0 to 10.0 or iOS 13.0 to 14.8. Use mobile phones that support web browsers and can access the Internet.

7.3.1 Device Commissioning (FusionSolar App) (Recommended)

NOTE

- During system deployment, if the communications cables Enable+/Enable- are correctly connected, the SUN2000 enables the battery and the indicator is on. Do not press the black start button to enable the battery. Otherwise, the communications cable connection between the SUN2000 and the battery cannot be verified.
- If no PV modules are installed or the system has not detected sunlight for at least 24 hours, the minimum end of discharge SOC is 15%.

For details about how to use the site deployment wizard, see [Residential PV Energy Storage System Setting App Guide](#). During the FusionSolar app upgrade, scan the QR code to download the quick guide.

Figure 7-1 Residential PV energy storage system setting app guide



After the construction is complete, check the installation by referring to the [Checklist for the Construction of Residential PV Energy Storage System](#).

Figure 7-2 Checklist for the construction of the residential PV energy storage system

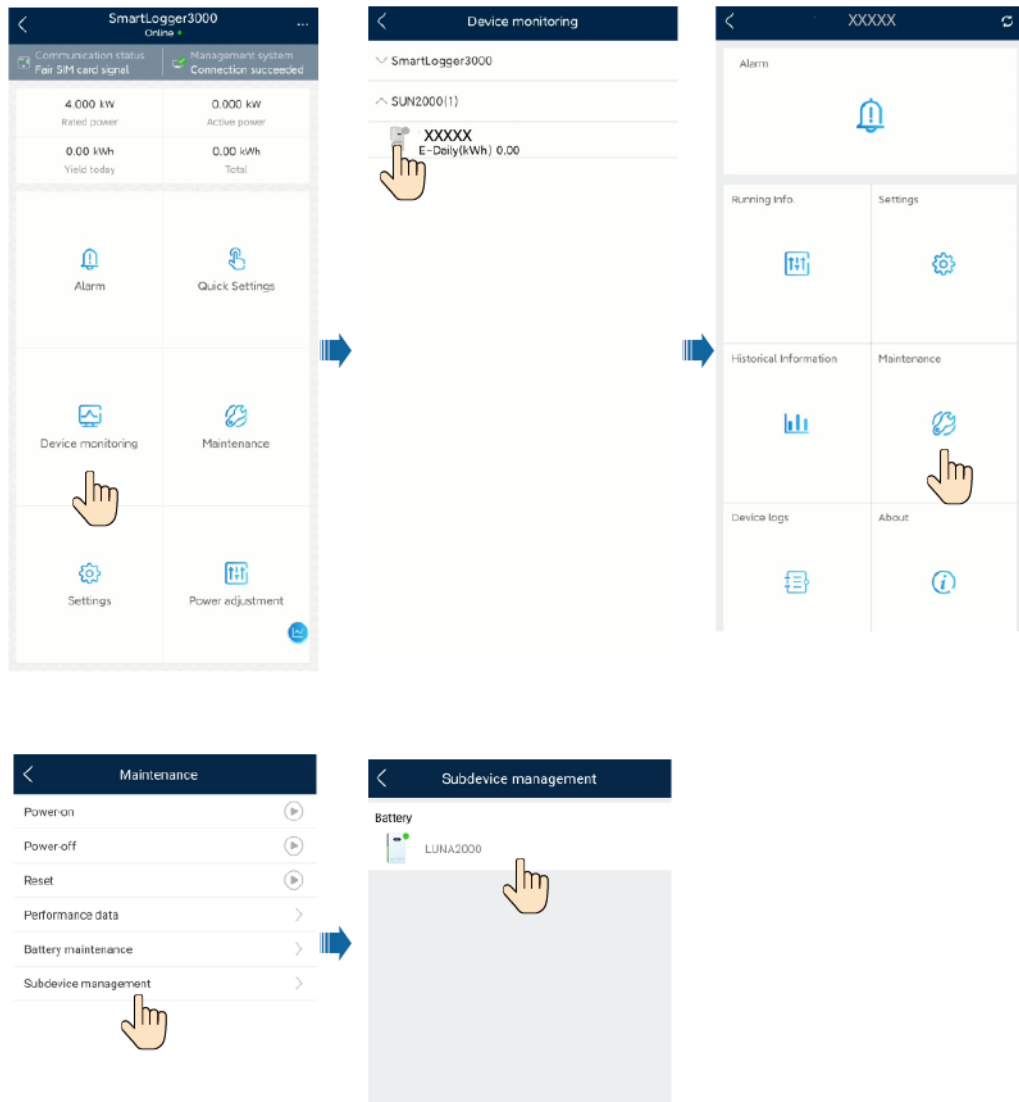


7.3.2 Battery Maintenance and Upgrade

Querying the Battery Status

On the home screen, tap **Device monitoring** > **Maintenance** > **Subdevice management** on the home screen to view the running status, level, power, and charge and discharge status of the battery.

Figure 7-3 Device monitoring



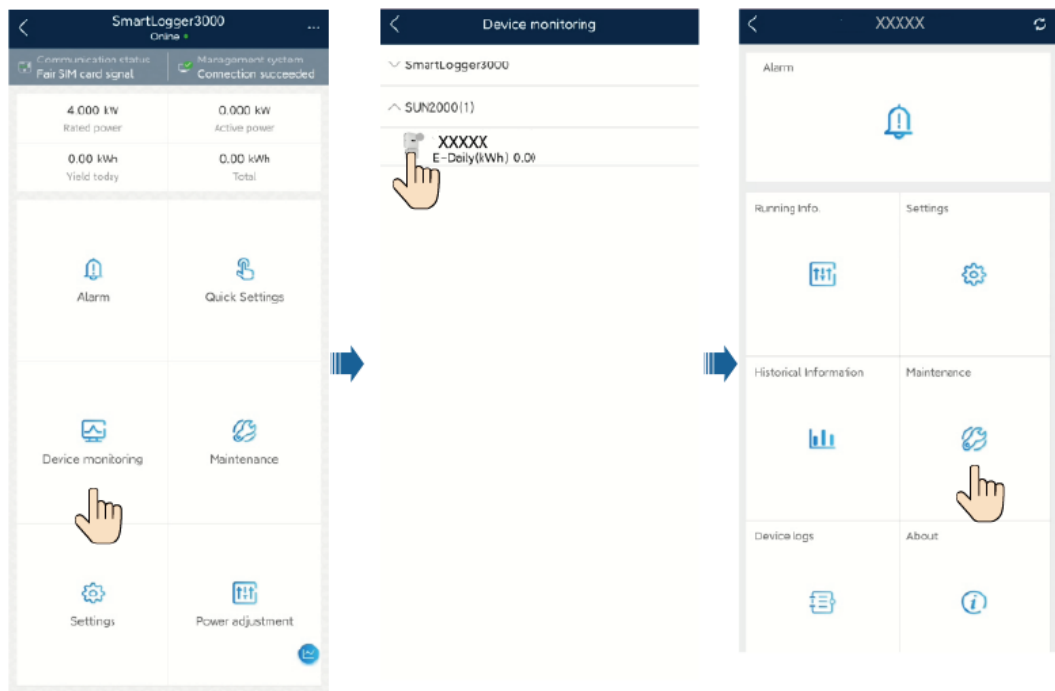
Forced Charge and Discharge

NOTE

If the inverter is upgraded or reset, or the battery is upgraded or goes offline, forced charge and discharge will stop.

- Step 1** On the home screen, tap **Device monitoring**, and tap the corresponding inverter to access the device setting screen.

Figure 7-4 Device setting screen



Step 2 On the screen opened in step 1, choose **Maintenance > Battery maintenance > Forced charge and discharge**, set forced charged and discharged parameters, and tap **Submit**.

Figure 7-5 Forced Charge and Discharge

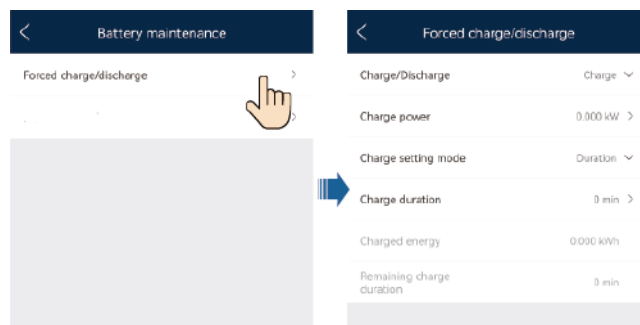


Table 7-3 Description of forced charge/discharge parameters

Parameter	Description	Value Range
Charge/Discharge	Specifies whether to charge or discharge the battery.	<ul style="list-style-type: none"> Stop Charge Discharge
Charge/Discharge power (kW)	Specifies the forced charge/discharge power.	<ul style="list-style-type: none"> Charge: [0, Maximum charge power] Discharge: [0, Maximum discharge power]

Parameter	Description	Value Range
Charge/Discharge setting mode	Specifies the charge and discharge mode.	<ul style="list-style-type: none"> • Duration • Charged/Discharged energy
Charge/Discharge duration (min)	Specifies the charge and discharge duration.	[0, 1440]
Remaining charge/discharge duration (min)	Specifies the remaining charge and discharge duration. This parameter cannot be set.	-
Charged/Discharged energy (kWh)	Specifies the charged or discharged battery level. This parameter cannot be set.	-
Charged/Discharged duration (min)	Specifies the charged and discharged duration. This parameter cannot be set.	-

----End

Downloading an Upgrade Package


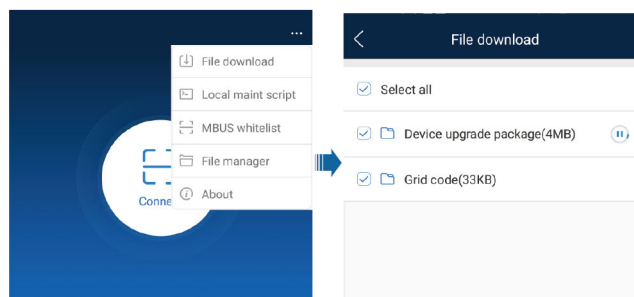
Step 1 When your phone is connected to a network, on the connection screen, tap  in the upper right corner, and then choose **File download**.

Figure 7-6 Downloading a file



Step 2 Download the device upgrade package and grid code when an update is detected.

Step 3 On the screen for downloading the upgrade package, tap **Download**.

----End

8 System Maintenance

DANGER

- Wear personal protective equipment and use dedicated insulated tools to avoid electric shocks or short circuits.
 - Do not smoke or have an open flame around batteries.
 - Do not use wet cloth to clean exposed copper bars or other conductive parts.
 - Do not use water or any solvent to clean batteries.
-

WARNING

- Do not maintain batteries with power on. To power off the batteries before performing operations such as checking and tightening screw torques, explain the risks to the customer, obtain the customer's written consent, and take effective preventive measures.
 - After batteries are discharged, charge them in time to avoid damage due to overdischarge.
 - Before moving or reconnecting the equipment, disconnect the mains and batteries and wait for five minutes until the equipment powers off. Before maintaining the equipment, check that no hazardous voltages remain in the DC bus or components to be maintained by using a multimeter.
-

CAUTION

- Do not connect two or more cables to the positive or negative power port of a battery in parallel.
 - Stay away from the equipment when preparing cables to prevent cable scraps from entering the equipment. Cable scraps may cause sparks and result in personal injury and equipment damage.
-

8.1 System Power-Off

Precautions

 **WARNING**

- After the system powers off, the remaining electricity and heat may still cause electric shocks and body burns. Therefore, wear protective gloves 5 minutes after the system is powered off before performing any operation on the battery. You can maintain the battery only when all indicators on the battery are off.
 - When the ESS is running, you can only turn off the DC switch of the battery, but cannot power off the ESS completely. In this case, you cannot maintain the battery.
-

Powering Off the System

Step 1 Turn off the AC switch between the inverter and the power grid.

Step 2 Turn off the DC switch at the bottom of the inverter.

Step 3 Turn off the DC switch between the PV string and the inverter if there is any.

Step 4 Turn off the DC switch on the battery.

----End

8.2 Routine Maintenance

To ensure that the battery can operate properly for a long term, you are advised to perform routine maintenance on it as described in this chapter.

 **CAUTION**

Before cleaning the system, connecting cables, and ensuring the grounding reliability, power off the system.

Table 8-1 Maintenance checklist

Check Item	Check Method	Maintenance Interval
System cleanliness	Check periodically that the heat sinks are free from obstacles and dust.	Once every 6 to 12 months

Check Item	Check Method	Maintenance Interval
System running status	<ul style="list-style-type: none">• Check that the battery is not damaged or deformed.• Check that the battery does not generate abnormal sound when it is in operation.• Check that the battery parameters are correctly set when the battery is running.	Once every 6 months
Electrical Connection	<ul style="list-style-type: none">• Check that cables are secured.• Check that cables are intact, and that in particular, the parts touching the metallic surface are not scratched.• Check that unused DC input terminals, battery terminals, and COM ports are locked by watertight caps.	The first inspection is 6 months after the initial commissioning. From then on, the interval can be 6 to 12 months.
Grounding reliability	Check that ground cables are securely connected.	The first inspection is 6 months after the initial commissioning. From then on, the interval can be 6 to 12 months.

Battery recycling

This product has a built-in lithium ion battery. For battery product handling, please contact the dealer from which you purchased the product or our contact center.

About SII Subsidies

When you receive a SII subsidy, you will need to obtain SII's approval in advance if you need to dispose of the battery within the statutory disposal limitation period (6 years). (Environmental Co-Creation Initiative of the Association of SII General Corporations)

8.3 Troubleshooting

Alarm severities are defined as follows:

- Major: The battery shuts down or some functions are abnormal due to a fault.
- Minor: Some components of the battery are faulty but the battery can still work.

Table 8-2 Common alarms and troubleshooting measures

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3000	Low battery DC input bus voltage	Major	<ol style="list-style-type: none"> 1. The DC bus voltage of the battery is low. 2. The battery DC switch is OFF. 3. The battery cables are not correctly connected. 	<ol style="list-style-type: none"> 1. Turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Check the cable connections to the [Battery-1/2] power control module by referring to the quick installation guide. 3. After checking that the battery power cables are correctly connected, turn on the battery DC switch, AC output switch, and inverter DC input switch in sequence. 4. If the alarm persists, contact your dealer or Huawei technical support.
3001	Abnormal battery power control module	Major	A major fault has occurred on the internal circuit of the battery power control module.	<ol style="list-style-type: none"> 1. Turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Turn on the battery DC switch, inverter AC output switch, and DC input switch. 3. If the alarm persists on the [Battery-1/2] power control module (the battery fault indicator is steady on), contact your dealer or Huawei technical support.
3002	Battery power control module overtemperature	Minor	<ol style="list-style-type: none"> 1. The installation position of the battery power control module is not well ventilated. 2. The ambient temperature is excessively high. 3. The battery power control module is abnormal. 	<ol style="list-style-type: none"> 1. Check the ventilation and whether the ambient temperature of the [Battery-1/2] power control module exceeds the upper threshold. 2. If the ventilation is poor or the ambient temperature is excessively high, improve the ventilation and heat dissipation. 3. If the ventilation and ambient temperature are normal, contact your dealer or Huawei technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3003	Battery power control module fuse blown	Major	The fuse of the battery power control module is blown.	<ol style="list-style-type: none">1. Turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes.2. Replace the fuse of the [Battery-1/2] power control module.3. Turn on the battery DC switch, inverter AC output switch, and inverter DC input switch in sequence. If the alarm persists, contact your dealer or Huawei technical support.
3004	Battery power control module reversely connected	Major	The positive and negative terminals are reversely connected when the battery power control module connects to the inverter.	<ol style="list-style-type: none">1. Turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes.2. Check the cable connections to the [Battery-1/2] power control module by referring to the quick installation guide.3. After checking that the battery power cables are correctly connected, turn on the battery DC switch, AC output switch, and inverter DC input switch in sequence.4. If the alarm persists, contact your dealer or Huawei technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3005	Battery power control module DC switch OFF	Warning	<ol style="list-style-type: none"> 1. The DC switch of the battery power control module is OFF. 2. The DC bus cable to the battery power control module is disconnected. 	<ol style="list-style-type: none"> 1. Turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Check the cable connections to the [Battery-1/2] power control module by referring to the quick guide. 3. After checking that the battery power cables are correctly connected, turn on the battery DC switch, AC output switch, and inverter DC input switch in sequence. 4. If the alarm persists, contact your dealer or Huawei technical support.
3006	Abnormal battery expansion module	Major	A major fault has occurred on the internal circuit of the battery expansion module.	<ol style="list-style-type: none"> 1. Check that the power cables and communications cables are correctly connected to the [Battery-1/2 battery expansion module-1/2/3] battery expansion modules. 2. Send a shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 3. Turn on the battery DC switch, inverter AC output switch, and DC input switch. 4. If the alarm persists, contact your dealer or Huawei technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3007	Battery expansion module cable disconnected	Major	<ol style="list-style-type: none"> 1. A battery expansion module cable is disconnected. 2. A battery expansion module is abnormal. 	<ol style="list-style-type: none"> 1. Turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Check whether the power cable is securely connected to the [Battery-1/2 battery expansion module-1/2/3] battery expansion modules (the terminal is loose or disconnected, or the cable is disconnected). For details, see the quick installation guide. 3. After checking that the cables are correctly connected, turn on the battery DC switch, AC output switch, and inverter DC input switch in sequence. 4. If the alarm persists, contact your dealer or Huawei technical support.
3008	Battery expansion module overtemperature	Minor	<ol style="list-style-type: none"> 1. The battery installation position is not well ventilated. 2. The ambient temperature is excessively high. 3. The battery power control module is abnormal. 	<ol style="list-style-type: none"> 1. Check the ventilation and whether the ambient temperature of the [Battery-1/2 battery expansion module-1/2/3] battery expansion modules exceeds the upper threshold. 2. If the ventilation is poor or the ambient temperature is excessively high, improve the ventilation and heat dissipation. 3. If the ventilation and ambient temperature are normal, contact your dealer or Huawei technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3009	Battery expansion module low temperature	Minor	<ol style="list-style-type: none">1. The ambient temperature is excessively low.2. A battery expansion module is abnormal.	<ol style="list-style-type: none">1. Check whether the ambient temperature in the installation positions of the [Battery-1/2 battery expansion module-1/2/3] battery expansion modules is lower than the lower threshold.2. If the ambient temperature is excessively low, improve the installation environment.3. If the alarm persists after the ambient temperature becomes normal, contact your dealer or Huawei technical support.
3010	Battery expansion module short circuit	Major	<ol style="list-style-type: none">1. A battery expansion module is short-circuited.2. A battery expansion module is abnormal.	<ol style="list-style-type: none">1. Turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes.2. Check the power cable connection to the [Battery-1/2 battery expansion module-1/2/3] battery expansion modules by referring to the quick installation guide. If the cable is damaged or short-circuited, replace it.3. After checking that the cables are correctly connected, turn on the battery DC switch, AC output switch, and inverter DC input switch in sequence.4. If the alarm persists, contact your dealer or Huawei technical support.
3011	Battery expansion module undervoltage	Warning	The voltage of a battery expansion module is low.	If the sunlight is sufficient or AC reverse charging is allowed, the [Battery-1/2 battery expansion module-1/2/3] battery expansion modules can be charged when the inverter is running.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3012	Abnormal battery power control module parallel communication	Major	The battery power control modules of the parallel system fail to communicate with each other.	<ol style="list-style-type: none">1. Send a shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes.2. Check that the communications cable is correctly connected between the [Battery-1/2] battery power control modules of the parallel system.3. After checking that the cables are correctly connected, turn on the battery DC switch, AC output switch, and inverter DC input switch in sequence.4. If the alarm persists, contact your dealer or Huawei technical support.
3013	Abnormal battery expansion module communication	Major	The battery power control module fails to communicate with the battery expansion modules.	<ol style="list-style-type: none">1. Turn off the battery DC switch.2. Check that the power cables and communications cables are correctly connected to the [Battery-1/2 battery expansion module-1/2/3] battery expansion modules.3. After checking that cables are correctly connected, turn on the battery DC switch.4. If the alarm persists, contact your dealer or Huawei technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3047	Battery Pack Undervoltage	Major	<ol style="list-style-type: none"> 1. The voltage of the battery pack or its cell is too low. 2. The battery pack has been stored for a long period of time. 3. The battery pack has been idle for a long time after grid connection. 	<ol style="list-style-type: none"> 1. The 3047-1 (battery pack undervoltage protection) and 3047-2 (cell undervoltage protection) alarms do not affect the running of other battery packs. 2. Connect to the power grid and charge batteries in a timely manner. 3. If the alarm persists after the battery has been charged for one hour, contact your dealer or technical support.
3049	Inconsistent Battery Power Control Module Versions	Warning	<ol style="list-style-type: none"> 1. The versions of the power control modules in the parallel system are inconsistent. 2. The update failed. 	<ol style="list-style-type: none"> 1. The version of the power control modules in [Battery-CabinetNo] is inconsistent with that of other power control modules in the parallel system and needs to be updated. 2. If the update fails multiple times, contact your dealer or technical support.
3050	Inconsistent ESS Versions	Warning	<ol style="list-style-type: none"> 1. The version of the battery power control modules is inconsistent with that of the battery packs. 2. The update failed. 	<ol style="list-style-type: none"> 1. The version of the power control modules in [Battery-CabinetNo] is inconsistent with that of the battery packs and needs to be updated. 2. If the update fails multiple times, contact your dealer or technical support.
3051	ESS Version Mismatch	Major	<ol style="list-style-type: none"> 1. The version of the battery power control modules does not match that of the battery packs, which affects the normal operation. 2. The update failed. 	<ol style="list-style-type: none"> 1. The version of the power control modules in [Battery-CabinetNo] does not match that of the battery packs and needs to be updated. 2. If the update fails multiple times, contact your dealer or technical support.
3061	Battery Pack Lifespan Reached	Major	The battery has reached its lifespan.	The battery has reached the end of its lifespan. Contact the local recycling agency to dispose of it in compliance with local laws and regulations as well as applicable standards.

8.4 Battery Storage and Recharge

Battery Acceptance Inspection

A battery recharge label must be put on the battery packing case. The recharge label should contain the latest charge time and the next recharge time.

Battery Storage Requirements

1. Place batteries according to the signs on the packing case during storage. Do not put batteries upside down or sidelong.
2. Stack battery packing cases by complying with the stacking requirements on the external package.
3. Handle batteries with caution to avoid damage.
4. The storage environment requirements are as follows:
 - Ambient temperature: -10°C – $+55^{\circ}\text{C}$; recommended storage temperature: 20°C – 30°C
 - Relative humidity: 5% to 80%
 - Place batteries in a dry and clean place with proper ventilation.
 - Place batteries in a place that is away from corrosive organic solvents and gases.
 - Keep batteries away from direct sunlight.
 - Keep batteries at least 2 meters away from heat sources.
5. The batteries in storage must be disconnected from external devices. The indicators (if any) on the batteries should be off.
6. AC mains input voltage requirements in the charging places: 202 V
7. The warehouse keeper should collect battery storage information every month and periodically report the battery inventory information to the planning department. The batteries that have been stored for nearly 15 months (-10°C – $+25^{\circ}\text{C}$), 9 months (25°C – 35°C), or 6 months (35°C – 55°C) should be recharged in a timely manner.
8. Batteries should be delivered based on the "first in, first out" rule.
9. After the battery production test is complete and before the batteries are stored, the batteries must be recharged to at least 50% of the SOC.

Conditions for Judging Overdue Storage

It is recommended that batteries not be stored for a long period. They should be used soon after being deployed onsite. The batteries should be handled according to the following requirements.

Required Storage Temperature	Actual Storage Temperature	Recharge Interval	Remarks
-10°C < T ≤ 55°C	T ≤ -10°C	Not allowed	Not reaching the time for recharge: Use the batteries as soon as possible. Reaching the time for recharge: Recharge the batteries. The total storage duration should not exceed the warranty period.
	-10°C < T ≤ +25°C	15 months	
	25°C < T ≤ 35°C	9 months	
	35°C < T ≤ 55°C	6 months	
	55°C < T	Not allowed	

1. Dispose of deformed, damaged, or leaking batteries directly irrespective of how long they have been stored.
2. The storage duration starts from the latest charge time labeled on the battery package. If a battery is qualified after recharge, update the latest charge time and the next recharge time (next recharge time = latest charge time + recharge interval) on the label.
3. The maximum power storage period of a lithium battery is three years. A lithium battery can be recharged at most for three times within the three years. For example, it can be recharged every 9 months or every 12 months. It is recommended that batteries be scrapped if the maximum allowable storage period and recharging times are exceeded.
4. If a lithium battery is stored for a long time, capacity loss may occur. After a lithium battery is stored for 12 months in the recommended storage temperature, the irreversible capacity loss rate is 3%–10%. If customers perform the discharge test according to the specifications, they may fail to pass the test if the storage capacity of the battery is not 100% of the rated capacity.

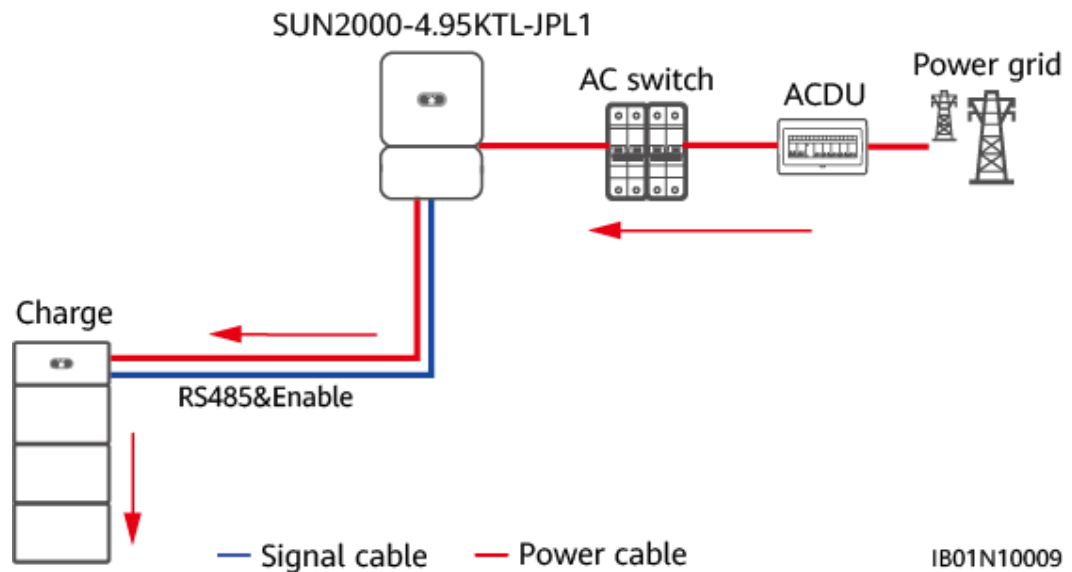
Inspection Before Recharge

1. Before recharging a battery, you need to check its appearance. Recharge the battery if it is qualified or dispose of it if not.
2. The battery is qualified if it is free from the following symptoms:
 - Deformation
 - Shell damage
 - Leakage

Battery Recharging Scenarios

The SUN2000-4.95KTL-JPL1 provides 5 kW power to charge batteries. It allows one charge unit (three battery packs) to be charged at the same time.

Figure 8-1 Networking diagram for single-phase power supply scenario



Battery Recharging Cable Connection

WARNING

Use standard cables provided by Huawei to connect the power control module and battery expansion modules. Do not use non-standard cables (such as extension cables and interconnection cables). If B+ or B- battery cables are reversely connected, the device will be damaged.

Connect cables to the system by referring to [6 Electrical Connection](#).

Battery Power-On and Commissioning

NOTICE

- Ensure that the charge process is supervised to prevent any abnormality.
- If a battery experiences an abnormality such as bulging or smoking, stop charging immediately and dispose of it.
- Ensure that only trained professionals perform recharge operations.
- After turning on the battery switch, power on the inverter. For details about how to power on the inverter, see the quick guide for the corresponding inverter model.

Step 1 Connect power cables and communications cables correctly.

Step 2 Turn on the battery power pack switch by turning the DC switch to ON.

Step 3 Turn on the AC switch between the inverter and the grid.

Step 4 Check that LED1 is steady green, LED2 is steady green, and LED3 is blinking green slowly.

- Step 5** Hold down the black start button for 5s to activate the battery. The power control module LED blinks three times and then the green indicator is steady on. The battery comprehensive LED blinks three times and then the green indicator is steady on. The ring LED blinks three circles.
- Step 6** Log in to the FusionSolar app. Choose **Maintenance > Battery maintenance > Recharge**, start battery recharge, and monitor the charge status of the lithium battery in real time until the recharge is complete.
- Step 7** Confirm that the recharge is complete if five indicators of the ring LED are on and the comprehensive LED of the battery expansion modules is steady green.
- Step 8** After the battery is charged, switch off the inverter input AC circuit breaker and then the battery input circuit breaker. If other batteries need to be charged, repeat the preceding steps.

----End

8.5 Storage with Low SOC

After the ESS is powered off, static power consumption and self-discharge loss may occur in battery modules. Therefore, charge battery modules in a timely manner and do not store the ESS in low state of charge (SOC). Otherwise, the ESS may be damaged due to overdischarge, and battery modules need to be replaced.

Storing the ESS with low SOC may occur in the following scenarios:

- DC SWITCH on the power control module is OFF.
- The ESS power cables or signal cables are not connected.
- The ESS cannot be charged due to a system fault after discharge.
- The ESS cannot be charged due to incorrect configurations in the system.
- The ESS cannot be charged due to no PV input and long-term mains failure.

Regardless of scenarios, the ESS must be charged within the maximum interval corresponding to the SOC when the ESS is powered off. If the ESS is not charged beyond the maximum interval, it may be damaged due to overdischarge.

Power-Off SOC Before Storage	Maximum Charge Interval
SOC \geq 5%	30 days
0% \leq SOC < 5%	7 days

NOTE

When the SOC of the ESS decreases to 0%, charge the ESS within seven days. Any permanent battery damage due to customer's failure to charge the ESS properly is not covered under warranty.

8.6 Battery SOH Check

- To ensure safe and reliable operation of the ESS, the system checks and calibrates the state of health (SOH) of batteries. If the SOH is low, safety risks may exist. In this case, the ESS stops working and generates an alarm. During battery operation, if the SOH calculation conditions are met, the SOH is calibrated naturally. If the SOH calculation conditions are not met, the SOH value may be inaccurate. In this case, force SOH calibration is required to accurately calculate the SOH value.
- Natural SOH calibration: When batteries are fully charged during normal operation and discharge to about 5% to 10% state of charge (SOC) and the batteries are not charged during the discharge, the SOH value is calculated during this process, which is equivalent to a natural calibration.

For example, when the ESS works in the maximum self-consumption mode, if the PV power is greater than the load power, the surplus PV power fully charges the battery to 100% SOC. If the PV power is insufficient, the batteries discharge to 5% SOC. This process is equivalent to a natural calibration during battery operation.
- Force SOH calibration: In normal operation, force SOH calibration is performed one year after the last SOH calibration (natural or force calibration). It is also performed one month after the last SOH calibration (natural or force calibration) near the end of the battery service life.

Impact of SOH Calibration

- SOH natural calibration: Natural calibration occurs when batteries are running properly and does not affect the operating status of the ESS.
- When batteries are in the force SOH calibration state, check that **SOH Calibration Status** is **Calibrating...** in the ESS information by referring to section [6.3.3 Querying the Battery Status](#).
- Force SOH calibration: During force SOH calibration, the batteries are charged to 100% SOC, and then immediately discharge to 0% SOC. Charging is not allowed during the discharging process. To ensure accurate calculation, the discharging process needs to be completed within 24 hours. In this case, you can increase the load power to shorten the calibration time. If the discharge time limit is exceeded, the calibration will fail. After the failure, the calibration will be started again 48 hours later. Force SOH calibration is performed on a single battery pack. Only one battery pack can be calibrated under a single inverter at a time. Battery packs under multiple inverters can be calibrated at the same time. During force SOH calibration, the working mode of the ESS will be changed. For details, see the following table.

Table 8-3 Impact of force SOH calibration

ESS Working Mode	Current Charge/ Discharge Status	SOH Calibration's Impact on Charging	SOH Calibration's Impact on Discharging
TOU	Charging	The ESS working mode is not affected. Batteries are charging at the maximum power.	Batteries are discharging at the current load power (the discharged battery energy cannot be fed to the grid). 1. When the battery discharge power is greater than the load power, the battery discharges and the surplus PV power cannot be fed to the grid. The inverter power is limited, affecting the energy yield. 2. If the battery discharge power is less than the load power, the PV power is supplied to loads at the same time.
	Discharging	Batteries stop discharging and are charging at the maximum power.	
Max. self-consumption	The PV power is greater than the load power and battery charge power, and the surplus PV power is fed to the grid.	The ESS working mode is not affected. Batteries are charging at the maximum power.	
	The PV power is greater than the load power, and batteries are charging.	Batteries are charging at the maximum power. Power from the grid may be supplied to loads.	
	The PV power is less than the load power, and batteries are discharging.	Batteries stop discharging and are charging at the maximum power. More power from the grid is supplied to loads.	
Fully fed to grid	The PV power is greater than the power limit at the grid-connection point, and batteries are charging.	The battery is charging at the maximum power, and the feed-in power decreases.	Batteries are discharging at the maximum power, and the total power of PV and batteries is less than the power limit at the grid-connection point. In the daytime, the PV power fully charges the batteries. At night, the

ESS Working Mode	Current Charge/ Discharge Status	SOH Calibration's Impact on Charging	SOH Calibration's Impact on Discharging
	The PV power is less than the power limit at the grid-connection point, and batteries are discharging.	Batteries stop discharging and are charging at the maximum power. The feed-in power decreases.	batteries discharge to less than 5% SOC, which basically meets the natural calibration conditions. Therefore, the force SOH calibration is rarely started.

 **NOTE**

- When the ESS runs in the pure off-grid mode or without the PV system, SOH calibration is not supported.
- When the grid power fails, force SOH calibration exits during off-grid switching. If the SOC is lower than the backup SOC during switching, backup power is affected.
- If Charge from grid is enabled during SOH calibration, the ESS may obtain power from the grid to fully charge batteries quickly.
- If the ESS or inverter is powered off during SOH calibration, the calibration fails and the system does not save the calibration process data. After power-on, the calibration restarts when the SOH calibration conditions are met.

9 Emergency Handling

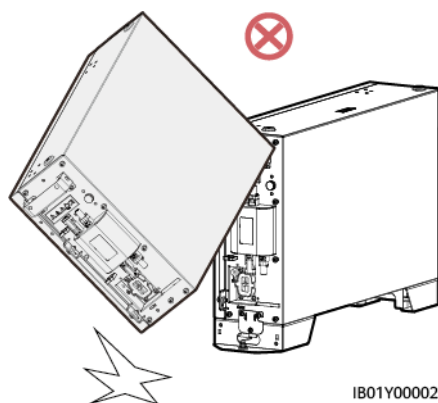
If an accident (including but not limited to the following) occurs on the site, ensure the safety of onsite personnel first and contact the Company's service engineers.

Battery Falling or Strong Impact

DANGER

If a battery is dropped or violently impacted during installation, it may become faulty and cannot be used. Using a faulty battery will cause safety risks such as cell leakage and electric shock.

- If a battery has obvious damage or abnormal odor, smoke, or fire occurs, evacuate the personnel immediately, call emergency services, and contact the professionals. The professionals can use fire extinguishing facilities to extinguish the fire under safety protection.
- If the appearance is not deformed or damaged, and there is no obvious abnormal odor, smoke, or fire, contact the professionals to transfer the battery to an open and safe place, or contact a recycling company for disposal.



Flood

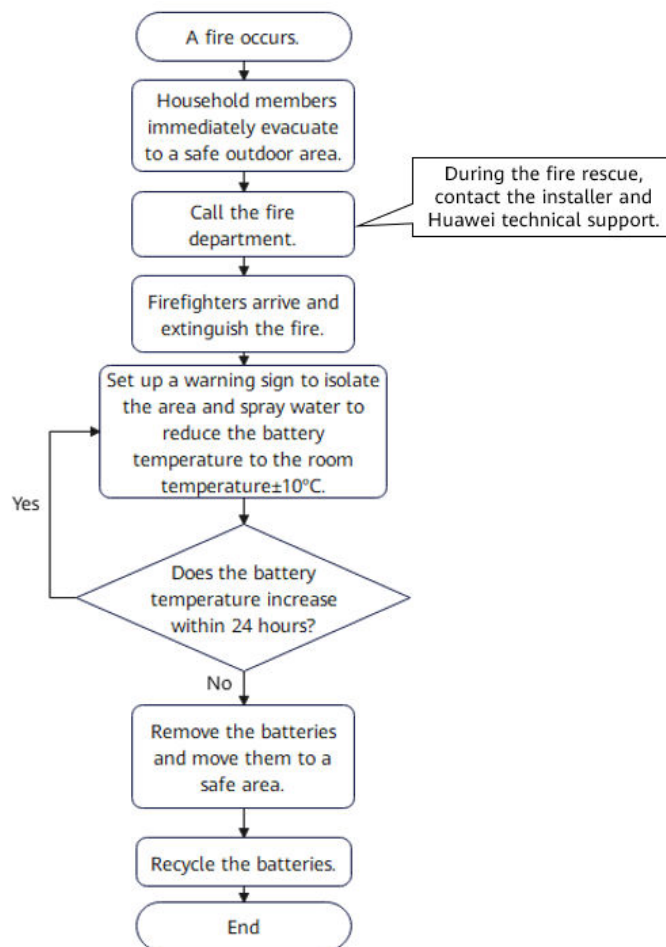
- Power off the system if it is safe to do so.
- If any part of the batteries is submerged in water, do not touch the batteries to avoid electric shock.
- Do not use batteries that have been soaked in water. Contact a battery recycling company for disposal.

Smoke or Fire

 **DANGER**

- In case of smoke or fire, if there is a large amount of smoke in the battery storage room, do not open the door to prevent explosion risks and toxic gas inhalation.
- If a lithium battery catches fire, flammable and toxic gases will be released. Therefore, during the extinguishing process, all firefighters must wear a full set of protective suite, including flame retardant/fireproof clothing, air-purifying respirator or breathing apparatus, firefighter helmet and mask, and insulated shoes.
- A lithium battery fire may last for several hours. After it is extinguished, the fire may be reignited by the heat generated from residual ingredients due to internal cell damage. After an open flame is extinguished, continue spraying water to cool the batteries. Wait until the battery temperature drops to the room temperature $\pm 10^{\circ}\text{C}$ and monitor for 24 hours to ensure that there is no sign of temperature rise before removing the batteries. Move the removed batteries to a safe place (an open and safe outdoor place is recommended), and then place the batteries in the fire sand box or salt water.

If a Huawei ESS emits smoke or catches fire, household members should not dispose of the ESS by themselves. Follow the processes in the flowchart below.



The detailed description is as follows:

1. If batteries emit smoke or catch fires, notify all household members to evacuate immediately.
2. After evacuating to a safe outdoor area (20 m away is recommended), call the fire department immediately. While waiting for the fire rescue, contact the installer and Huawei technical support.
3. Firefighters arrive at the site and extinguish the fire.
4. After the fire is extinguished, set up a warning sign to isolate the area and spray water to reduce the battery temperature to the room temperature $\pm 10^{\circ}\text{C}$. (You can use an infrared thermometer or thermal imager.)
5. Observe the batteries for 24 hours and ensure that there is no sign of temperature rise before removing the batteries. (Only professionals are allowed to remove the batteries.)
6. After removing the batteries, move them to a safe place (an open and safe outdoor place is recommended), place them in the fire sand box or salt water. These operations must be performed by professionals who must take insulation measures, such as wearing insulated gloves, insulated shoes, and personal protective equipment (PPE).

7. After the battery fire is extinguished, if there is no potential risk onsite, the battery must be handled and recycled by professionals in accordance with local laws and regulations.

Electric Shock

DANGER

Before the injured person is separated from the source of electricity, onsite paramedic personnel are not allowed to touch the injured person with their hands to avoid electric shocks.

WARNING

Even if the AC circuit breaker of an inverter is turned off, PV modules and the DC side of the inverter are still energized in the daytime.

For household members, if an electric shock occurs related to a PV device, you are advised to follow the following steps:

- (1) Turn off the AC circuit breaker of the inverter.
- (2) Wear dedicated insulated shoes and insulated gloves, and use insulated tools to separate the injured person from the source of electricity. If no professional equipment is available, you can step on a dry wooden stool or hold insulated tools (such as a long dry wooden stick) to separate the injured person from the source of electricity while ensuring your safety.
- (3) If the injury is serious, call the emergency medical service immediately. Let the injured person lie flat and monitor the person's consciousness, breathing, and heartbeat changes. Personnel who have first aid qualifications or have received first aid training can perform first aid such as artificial respiration and cardiopulmonary resuscitation based on the situation of the injury onsite until the paramedic personnel arrive to send the injured person to the hospital.
- (4) Install warning objects and barricades around the electric shock site to prevent other personnel from getting electric shocks.
- (5) Notify distributors and installers to dispatch professional O&M personnel to rectify the fault.

Battery Leakage

 **DANGER**

- The leaked electrolyte is a colorless viscous liquid that may evaporate rapidly and is flammable, turning into white salt residues. The electrolyte has a pungent smell and is corrosive, irritating to eyes and skin. Avoid contact with it.
- When handling chemical leakage incidents, professional maintenance personnel and firefighters must wear necessary protective equipment such as air-purifying respirator and other PPE.

For household members, if battery leakage occurs, you are advised to follow the following steps:

- (1) Stop the ESS immediately and set the battery power control module (DCDC) switch to OFF. Turn off the AC circuit breaker of the inverter and set the inverter DC switch to OFF.
- (2) Indoor installation scenario: Indoor personnel should quickly evacuate, open the doors, windows, and ventilation devices of the room, and turn off indoor fire sources during the evacuation. Outdoor installation scenario: Notify outdoor personnel to stay away from the site and set up a warning sign to isolate the area.
- (3) After evacuating to a safe area, notify professional maintenance personnel or firefighters to handle the emergency.

Avoid contact with electrolytes or released gases. In the case of contact, take the following measures:

- Inhalation: Evacuate from contaminated areas, get fresh air immediately, and seek immediate medical attention.
- Eye contact: Immediately wash your eyes with water for at least 15 minutes, do not rub your eyes, and seek immediate medical attention.
- Skin contact: Wash the affected areas immediately with soap and water and seek immediate medical attention.
- Intake: Seek immediate medical attention.

Conclusion and Follow-Up Procedure

- After a battery fire is extinguished and there is no potential risk onsite, professionals handle and recycle the batteries after wearing insulated gloves, insulated shoes, and other PPE in accordance with local laws and regulations. After an accident occurs, the manufacturer can identify the damage to the device and replace the device according to the corresponding procedure to restore the ESS.
- After a battery fire is extinguished, the fire extinguishing water may pollute the surrounding soil and water source. In this case, notify the related environmental protection department for evaluation and handling.
- If you have any questions about Huawei residential inverters and ESSs, contact the device distributor and installer. You can also contact us through the local service hotline on Huawei official website.

10 Technical Specifications

10.1 LUNA2000-5KW-NHC0

Technical Specifications	LUNA2000-5KW-NHC0
Rated charge and discharge power	5 kW
Rated voltage	385 V
Maximum input/output voltage	560 V
Voltage range	350 V–560 V
Dimensions (W x H x D)	670 mm x 240 mm x 150 mm
Weight	12 kg
Cooling mode	Free cooling
IP rating	IP65
Communications	RS485 and CAN (for cascading)
Operating temperature	–25°C to +55°C
Operating humidity	5%–95% RH
Maximum operating altitude	4000 m

10.2 LUNA2000 battery system specifications

Battery system model	LUNA2000-4.95-5	LUNA2000-4.95-10	LUNA2000-4.95-15
Capacity ^a	5 kWh	10 kWh	15 kWh
Battery Type	Lithium iron phosphate (LiFe battery)		
Output (DC)			
Rated voltage	385 V		
Maximum input/output voltage	560 V		
Voltage range	350 V-560 V		
Input/Output Rated Power	1.5 kW	3 kW	4.5 kW
Maximum input/output current	4.5 A	9 A	13.5 A
Usage Time			
Rated power usage time	(self-supporting output) 120 points (Grid-tied output) 60 points	(self-supporting output) 240 points (Grid-tied output) 120 points	(self-supporting output) 360 points (Grid-tied output) 180 points
Display·Communications			
Display	SOC Charging status indicator (LED), FusionSolar APP		
Communications	RS485, CAN		
Other			
Dimensions (W x H x D)	670 mm x 600 mm x 150 mm	670 mm x 960 mm x 150 mm	670 mm x 1320 mm x 150 mm
Weight of the battery (Including Floor Mounting Base)	63.8 kg	113.8 kg	163.8 kg
DCDC Dimensions	670 mm x 240 mm x 150 mm		

Battery system model	LUNA2000-4.95-5	LUNA2000-4.95-10	LUNA2000-4.95-15
Weight of DCDC	12 kg		
Battery module Dimensions	670 mm x 360 mm x 150 mm		
Weight of the battery module	50 kg		
Service life	20 years		
Warranty	10 years (free) 15 years (paid)		
Charge/discharge cycle	15 years (charge/discharge cycle test)		
Cooling mode	Free cooling		
IP rating	IP65		
Operating temperature	-20°C to +55°C		
Maximum operating altitude	5%–95% RH		
Maximum operating altitude	4000 m		
Note a: The initial capacity (design capacity) of the battery modules is 5 kWh. The actual capacity may vary depending on the environment conditions, such as temperature, transportation conditions, and storage conditions.			

11 FAQ

11.1 How Do I Replace a Fuse?

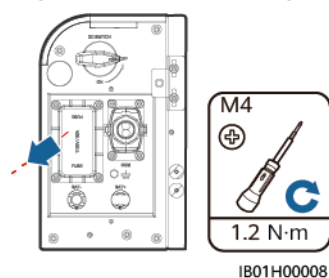
Step 1 Power off the system. For details, see [8.1 System Power-Off](#).

WARNING

After the system is powered off, the remaining electricity and heat still exist in the chassis, which may cause electric shocks or burns. Therefore, you need to wear protective gloves and perform operations 5 minutes after the system is powered off.

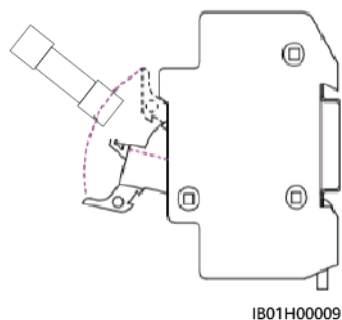
Step 2 Loosen the screws on the fuse shell.

Figure 11-1 Removing the screw shell



Step 3 Lift the fuse box opening, remove the fuse, insert a new fuse into the slot, and close the fuse box. If you hear a click sound and the bulge on the side is inside the box, the fuse box is properly installed.

Figure 11-2 Replacing a fuse



----End

Fuse Specifications

Table 11-1 Fuse specifications

Fuse	Required Specifications		
	Lower Limit	Typical Value	Upper Limit
Type			
Component type	-	Fuse	-
Fuse type	-	Fast blow fuse	-
Rated voltage (V AC&V DC)	1100 V DC	-	-
Rated current	32 A	-	-
Breaking capacity	10 kA	-	-
Nominal fusing heat I ² T	600	-	1000
Cold resistance value	-	-	0.005 Ω
Package dimensions (the dimension tolerance should be specified in the specifications provided by the supplier)	-	14 mm x 51 mm	-

11.2 SOC Change Description

1. How does the SOC change from 99% to 100% when the battery is about to be fully charged?

When the SOC is greater than 99%, the battery switches to float charging and the charging current decreases gradually. Finally, the SOC reaches 100%.

2. When the battery temperature is low, the charging power is displayed as about 300 W, but the SOC does not change. Why?

When the internal temperature of the battery module is low, the internal heating component starts to heat the battery. The heating power is 300 W (typical value). When the heating component is working, the battery is not charged and the SOC does not change. Battery heating helps to keep the cell at a proper operating temperature and prolong the service life of the product.

11.3 Checking Cable Connection when the Battery Fails to Be Upgraded

If the battery fails to be upgraded, check the cable connections by referring to [6 Electrical Connection](#). If the upgrade fails, reconnect the cables correctly and perform the upgrade again.

11.4 How Do I Recycle Used Batteries?

NOTICE

- The Company does not recycle batteries. Contact local recycling agencies to handle batteries.
 - If there are no such agencies in your area, you can contact the nearest foreign recycling agencies.
-

Step 1 Contact the nearest recycling agency.

Step 2 Recycling agencies assess the costs.

Step 3 Recycling agencies carry out recycling, which can be done in two ways:

- Onsite recycling: Recycling agencies can visit your sites to recycle lithium batteries, but the price depends on actual conditions such as the distance and transportation expenses.
- Centralized recycling: You can collect all lithium batteries to be recycled in one place for the recycling agencies to handle.

NOTE

You need to cover the related transportation expenses.

Step 4 Recycling companies handle recycling. The recycled lithium batteries are at the disposal of the recycling companies.

----End

A After-sales Service

Table A-1 Services

Repair (Replacement) Service		
Type	Service Description	Response Time
Remote support	Query Toll-free 0120-258-367 Email solarsupportjp@huawei.com	8 am–8 pm
	Remote technical support (via phone)	8 am–8 pm (Respond within 30 minutes)
	Online technical support (via email and website)	N/A
Hardware replacement	Hardware replacement (spare parts delivery)	After the replacement application is confirmed, the spare parts will be delivered within two working days, unless delayed by force majeure duration transportation.

B Acronyms and Abbreviations

A	
APP	application
B	
BMS	battery management system
D	
DC	direct current
F	
FIT	feed-in tariff
E	
EMI	electromagnetic interference
P	
PV	photovoltaic
V	
VPP	virtual power plant